

Hong Kong Blind Union 2016 - 2017 Annual Report

Index

1. [Our Mission](#)
2. [Message from the President](#)
3. [Organization Chart](#)
4. [List of Executive Committee Members](#)
5. [List of Sub-committee & Working Group Members](#)
6. [Our Services](#)
7. [Services Snapshots](#)
8. [Services Statistics](#)
9. [Financial Highlights](#)
10. [Acknowledgements](#)

1. OUR MISSION

Hong Kong Blind Union

Hong Kong Blind Union was established in 1964. It is the first self-help group organized and managed by people with visual impairment. It aims at promoting the spirit of self-help and mutual-help as well as striving for equality, opportunities and independence for visually impaired persons.

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2. MESSAGE FROM THE PRESIDENT

Chong Chan Yau

“CUTTING THROUGH BARRIERS IN LIFE WITH DIGITAL TECHNOLOGY”

The digital age has arrived and we need to have a grip on information technology to advance with time, or else risk cutting off by the digital divide. Hong Kong Blind Union has grasped the opportunities that are brought by this age. We have developed different products to improve the lives of the visually impaired.

When promoting digital technology, we start with everyday living, i.e. the basic necessities of life. For example, the visually impaired cannot independently make an order at restaurants without being able to read the contents of a menu. Targeting this need, we launched "Tap My Dish" mobile app in early 2017, which gives them information about the locations of nearby restaurants and their menus. This allows them to pick their favorite restaurants and dishes.

To date, this app contains the information and menus of more than 50 restaurant chains with 700+ restaurants. Our wish is for every restaurant in Hong Kong to support us. The successful launch of the mobile app is possible, thanks to the sponsorship from the Office of the Government Chief Information Officer, a group of young engineers volunteers of the Electrical and Mechanical Services Department to help develop the app, and the support from the many restaurants..

Blind Union will continue to brave our way forward in close tandem with the development of smart city. With the funding of the Hong Kong Jockey Club Charities Trust, we will launch the Jockey Club Smart City Walk project soon to develop an indoor navigation mobile app. This app will help the visually impaired and other people in need (like the elderly) to walk around independently inside and in and out of different indoor environments (such as shopping malls, MTR stations and hospitals). This technology will add mobility and vitality to their lives.

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3. ORGANIZATION CHART

ASM/EGM

Executive Committee

- Personnel Committee
- SC Consultative Committee
- VERC Consultative Committee
- Information Technology Advisory Committee
- Equal Opportunities in Social Participation Committee
- Voice of the Blind Union Committee
- Social Enterprise Development Steering Committee
- Steering Committee for Jockey Club E-Learning For All Project
- Education Fund for People with Visual Impairment in China Committee
- Li Chu Shuk Kwan Education Fund Committee
- Li Bing Vocal Music Development Fund Committee

Executive Director

- Head Office
- Services Centre
- Jockey Club Vocational and Educational Resources Centre
- Accessible Digital Technology Centre

4. LIST OF EXECUTIVE COMMITTEE MEMBERS

Being a self-help group organized and managed by visually impaired people, we vote democratically. Full members vote every two years for their Executive Committee members, who supervise, manage and promote the development of the Blind Union. All Executive Committee members are our full members, i.e. visually impaired persons. The list of the Executive Committee members for the current year is as below:

2016-2017 Executive Committee Members

President: Mr Chong Chan Yau

Vice-President: Mr Wong Chun Hang, Billy

Financial Secretary: Mr Tam Sai Kit, Perry

General Secretary: Ms Leung Wai Chi, Maggie

Committee Members:

Mr Chow Kin Chun, Kevin

Mr Ho Ka Leung, Jason

Ms Lee Yuen Sai

Mr Lo Wai Keung

Ms Shek Kin Chong, Jess

Mr Tsui Kai Ming

Mr Yuen Kin Ming

5. LIST OF SUB – COMMITTEE & WORKING GROUP MEMBERS

5.1 Personnel Committee

Mr Chong Chan Yau (Chairperson)
Ms Leung Wai Chi, Maggie
Mr Wong Chun Hang, Billy
Mr Yuen Kin Ming
Mr Wong Tak Hing, Brian

5.2 Services Centre Consultative Committee

Mr Yuen Kin Ming (Chairperson)
Ms Lee Yuen Sai (Vice Chairperson)
Mr Chan Herman Pasma
Mr Cheung Fat Yeung
Ms Fung Po Wah
Mr Kong Chi Kwan, Ken
Ms So Kam Mui
Mr Tsui Ching Kuen
Ms Lam Chor Yan (Centre Manager)

5.3 Jockey Club Vocational & Educational Resources Centre Consultative Committee

Mr Ho Ka Leung, Jason (Chairperson)
Mr Tam Sai Kit, Perry
Ms Chiu Chi Wun
Mr Ho Ho Yuen
Ms Ma Wing Man
Mr Ng Ping Tung
Ms Wong Tsz Sin
Mr Lau Shing Kwan (Project Coordinator)

5.4 Information Technology Advisory Committee

Mr Chow Kin Chun, Kevin (Chairperson)
Mr Wong Sung Keung
Mr Leung Tsau Tin, Fred
Mr Yuen Kin Ming
Ms Ko Pik Kei, Peggy (Project Manager)
Mr Wong Sze Fung, Terry (Senior I.T. Officer)

5.5 Equal Opportunities in Social Participation Committee

Mr Wong Chun Hang, Billy (Chairperson)
Mr Chan Chi Kong, Alex
Mr Chung Chi Ming
Ms Fung Po Wah
Mr Ho Ka Leung, Jason
Mr Hui Chi Kwan
Mr Kong Chi Kwan, Ken
Mr Sung Tat Wah
Ms Sham Chi Lun
Mr Sze Yan Kit
Mr Tam Sai Kit, Perry
Mr Wong Tak Hing, Brian (Executive Director)
Mr Wong Wing Tung (Project Officer)

5.6 Voice of the Blind Union Committee

Ms Leung Wai Chi, Maggie (Producer)
Mr Tam Sai Kit, Perry
Mr Chan Chi Kong, Alex
Mr Ho Yui Chi
Mr Yam Pok Fai
Mr Kong Chi Kwan, Ken
Ms Wong Tsz Sin
Mr Tsang Kin Cheuk (Project Officer)

5.7 Social Enterprise Development Steering Committee

Mr Chong Chan Yau (Chairperson)
Mr Chan Yiu Wing, Joseph
Mr Cheung Kin Yeung
Mr Chow Kin Chun, Kevin
Mr Leung Tsau Tin, Fred
Mr Ling Ho Wan, Howard
Mr Wong Tak Hing, Brian (Executive Director)
Ms Ko Pik Kei, Peggy (Project Manager)

5.8 Steering Committee for Jockey Club E-Learning For All Project

Mr Chong Chan Yau (Chairperson)
Mr Chow Kin Chun, Kevin
Mr Ho Ka Leung, Jason
Hon Charles Mok, JP
Mr Fong Po Kiu, Francis
Mr Remy Wong
Dr Catherine Lam
Mr Ho Chi Kuen, Raymond
Mr Choy Shu Kay, Arthur
Mr Wong Tak Hing, Brian (Executive Director)
Ms Ko Pik Kei, Peggy (Project Manager)

5.9 Education Fund for People with Visual Impairment in China Committee

Mr Ho Ka Leung, Jason (Chairperson)
Ms Ho Man Wai, Amy
Ms Lee Yuen Sai
Mr Zhu Min, Julian
Mr Wong Tak Hing, Brian (Executive Director)
Ms Lai Sze Man, Fiona (Executive Officer)

5.10 Li Chu Shuk-Kwan Education Fund & Li Bing Vocal Music Development Fund Committee

Mr Ho Ka Leung, Jason (Chairperson)
Mr Tam Sai Kit, Perry
Ms Chiu Chi Wun
Dr. Alice Yuk
Ms Li Sze Lai
Mr Eric Yip
Mr Lau Shing Kwan (Project Coordinator)

6. OUR SERVICE

Head Office

1. Promoting correct concepts of visual impairment through publications, seminars, exhibition, etc;
2. Participating in advisory committees of the Government and other concerned organizations;
3. Following up on social policies, promoting equal opportunities and social integration;
4. Keeping in touch with international and Mainland related organizations to learn about the latest service development;
5. Establishing public relations and organizing fund-raising projects; and
6. Publishing newsletters and audio magazines to report on the lives of visually impaired persons and the work of the Blind Union.

Services Center

1. Organizing different kinds of social and recreational activities;
2. Providing support services to persons with visual impairment and non-congenital visual loss as well as their families, including counseling, life adaptation training, and service referrals, so as to help them overcome obstacles arising from visual impairment;
3. Organizing activities for visually impaired elderly, and contacting them regularly by phone calls and home visits; and
4. Providing daily living support services, such as case referral, purchasing of aids, and creating district support network among members.

Jockey Club Vocational and Educational Resources Centre

1. Striving for equal opportunities in education by advocating for proper implementation of integrated education;
2. Facilitating inclusive education by providing aids and support services to students with visual impairment;
3. Organizing adult education courses;
4. Arranging services, such as recording, text-reading, Braille transcription and tutoring for members;
5. Organizing personal development and leadership training programmes;
6. Providing supported employment services for visually impaired job seekers; and
7. Arranging freelance jobs to provide working opportunities for those members who are unemployed

Accessible Digital Technology Centre

1. Conducting research and development of assistive tools suitable for visually impaired persons;
2. Providing visually impaired persons with technical support and training in the use of computer hardware and software;
3. Promoting the adoption of accessible digital technology design and application; and
4. Providing related advisory services to individuals, schools, employers and organizations.

7. SERVICE SNAPSHOTS

7.1 Head Office

The work of the Head Office includes members affairs, rights advocacy, human resources, financial management, external relations and communications. Its aim is to carry out the mission of Hong Kong Blind Union and strive for the rights of visually impaired persons (VIPs).

7.1.1 Members' affairs

Any Hong Kong resident with visual impairment is eligible to become our Full Member. Any VIP living outside of Hong Kong, or anyone who supports our mission can apply to be an Associate Member.

64 Full Members and 17 Associate Members joined Blind Union in 2016/17. As at 31 March 2017, we had a total of 1,547 Full Members and 345 Associate Members. The 52nd Annual General Meeting was held on 31 July 2017.

234 members participated on the day. 6 members gathering activities were held to encourage members to come together and give their views on our work, and the number of attendance was 261 in total.

7.1.2. Rights advocacy

Fighting for equal opportunities and basic rights of VIPs is the aim that we have been striving hard for.

Fighting for voice navigation automatic teller machines (ATMs)

We have been asking all banks to provide voice navigation ATMs to enable VIPs' independence in using the machines. During the year, with the help of the Equal Opportunities Commission, we got the attention of HSBC, Standard Chartered Bank and Bank of China Group to address the needs of VIPs by having about 30 ATMs with voice navigation in various districts in Hong Kong by stages. This enabled the visually impaired to use the ATMs independently.

Advocating for the improvement of barrier-free indoor environment

Our representatives attended a meeting held by the Buildings Department with other rehabilitation organisations. We discussed about the "Design Manual – Barrier Free Access" which is under review. Our representatives proposed a lot of amendments to improve the accessibility of buildings.

Striving for the rights of print disabled people

We have been concerned about the access to published works for persons with print disabilities. We have urged the Government to amend the Copyright Ordinance so as to be in line with the provisions of the Marrakesh Treaty adopted by the World Intellectual Property Organization in 2013, which safeguards the reading rights of the print disabled. This includes the requirement for publishers to provide accessible versions and cross-border exchange of published works.

Attending external meetings

Representatives from Blind Union attended various meetings held by Transport Department, MTR Corporation Limited (MTR), Housing Department, Link REIT and the West Kowloon Cultural District Authority and inspected their facilities. In the meetings, they followed up on a number of facilities and services that are closely related to VIPs, including the quality of bus companies' frontline staff service and their next-stop announcement and display system, the installation of escalator audible warning signals at MTR stations with multiple platforms and the installation of platform screen doors on the East Rail and Ma On Shan lines.

Fighting for the rights to live and be included in the community

This year, we handled a total of 88 cases where members were not able to live independently in their communities. These include: 28 cases of inadequate barrier-free facilities in the community, 19 cases of transportation and transport services, 15 cases on public services such as medical treatment and housing, 9 disability discrimination cases, 8 cases regarding the use of accessible information technology, and 9 cases concerning the service quality of private organizations, personal affairs and other matters

7.1.3. Public education and communications

We believe that increasing public awareness and acceptance of VIPs is very important for us to fully integrate into the community. Therefore, Blind Union always endeavored to promote public education so that the public can correctly understand the life and ability of VIPs and concern about our needs. This enables Hong Kong to become an inclusive society.

Public education seminars and activities

The public education group consisting of visually impaired members organized public education seminars and training sessions for 35 schools and organizations during the year. Target groups included staffs from

the Social Welfare Department, frontline staffs from the private sector, teachers and students from a number of universities, primary and secondary schools. The total number of persons participated was about 1,850.

Social media, online information and publications

Through various channels, we exchange with the public on issues related to VIPs, promote the spirit of self-help and mutual help among them and implement our mission of Equality, Opportunities and Independence of VIPs. In addition to the internet platform, we also regularly produce various publications. During the year, we published 3 issues of newsletters for our donors and supporters. 64 episodes of "Voice of the Blind Union" for our members were produced with the listenership of about 10,000 persons.

7.1.4. Fundraising activities

About 50% of the funding for our service development comes from public donations each year. The remaining less than 50% is from the Government's annual recurrent grant. The donations received are mainly used to support VIPs in education, employment, welfare, social participation and accessible information technology services, and to encourage the full integration of VIPs into society.

Flag Day 2017

This year's Flag Day was held on Hong Kong Island on 18 February 2017. Over 1,500 volunteers assisted and we raised about HK\$830,000.

International White Cane Day – Run for Vision 2016

In celebration of the International White Cane Day which advocates the spirit of independence for VIPs, we joined hands with Running to Your Home for the third time to organize the International White Cane Day – Run for Vision 2016. The event took place on 30 October 2016 and the opening ceremony was officiated by Secretary for Labour and Welfare Mr. Matthew Cheung. 22 visually impaired runners were paired up with 31 lead runners from private companies. Groups of two ran and connected together by holding a tether. They relayed 50 kilometers around Hong Kong Island and raised about HK\$660,000.

Other fundraising activities

On 2-10 April 2016, we organized the "Tibet 5100 Inclusive Tour". With the sponsorship from Tibet 5100 Water Resources Limited and Calvin Sun Education Centre, 16 visually impaired members and 14 volunteers went to Tibet to experience an inclusive tour, and raised about HK\$100,000 for Blind Union.

7.1.5. Exchanges in Mainland China and overseas

Attending conferences

Blind Union highly values the opportunity to connect and exchange with organizations of and for VIPs in Mainland China and overseas. In the past year, we attended various conferences in China and overseas, including the World Blind Union (WBU) / International Council for Education of People with Visual Impairment (ICEVI) General Assembly held in the United States in August 2016, the 12th China Information Accessibility Forum in October 2016, and the Annual International Technology and Persons with Disabilities Conference held in the United States by the California State University, Northridge in February 2017.

Receiving visitors from Mainland China and overseas organizations

We received a number of visitors from overseas and China's organizations, including students from the Shandong Binzhou Medical College who took part in the program "Learning experiences for visually impaired students from the Mainland". They were introduced the implementation of inclusive education in Hong Kong.

7.2 Services Centre

The scope of work of the Services Centre is closely related to the life of VIPs, including recreational, sports and cultural activities, personal adjustment and services for the newly blind. The objectives are to help them live independently and enable them to be included in the community.

7.2.1. Social and recreational activities

To broaden the social circle of our members, the Centre organized more than 60 cultural and recreational activities throughout the year. They included local and Mainland tours, courses for continuous learning, community familiarization visits, dining, day camps as well as cultural, arts, sports and recreational activities. The total attendance of VIPs and sighted companions were 3,117 and 1,695 respectively.

7.2.2. Group work and volunteers training

We have interest groups, including Chinese music group, Karaoke group, card games group and the Leisure Band. The groups had 125 gatherings in total for the past year with 1,615 attendance of visually impaired members. Some of the groups also organized community services to enhance the public's understanding of VIPs. In addition, a total of 6 volunteers training sessions were held throughout the year with 85 persons participated.

7.3.1. District-based activities

To enhance interaction amongst members and strengthen their community support network, the Centre promotes a community-based service concept that brings services into the community. We organized activities in our 5 designated districts, namely the New Territories West, the New Territories East, the Kowloon West, the Kowloon East and the Hong Kong Island. During the year, nearly 80 activities took place in the 5 districts, ranging from dining, shopping, community familiarization tours, visits, cooking and so on. There were 1,370 VIPs and 627 sighted companions took part in the activities.

7.2.4. Elderly service

In order to formulate a long-term direction on our elderly services, we have started to reach out to our inactive elderly members regularly since 2016 to understand their situation. Some elderly members expressed their limited understanding of community resources and there were changes to their original support network. Our staff introduced them our services and other available community services, so that they would have more choices in resource utilization.

In addition, caring for our elderly members, paying home visits, following up cases and building support network are the focuses of our services to the elderly this year. The Centre has continued to collaborate with the Hong Kong Red Cross to pay regular visits to elderly members who seldom participated in our activities. We visited 203 elderly persons throughout the year. Aside from holding regular tea gatherings and outings for elderly members, we introduced them the available community resources. The number of visually impaired participants and sighted volunteers of these activities were 362 and 180 respectively. Furthermore, our caring group met regularly and made follow-up phone calls to show our concern to our elderly and ailing members. 216 phone calls were made throughout the year.

7.2.5. Individual funding programmes

Community Support Service for VIPs and their Families

Launched in 2015 and funded by the Social Welfare Department, the 3 year programme offers counselling for newly visually impaired persons and their careers, tailor-made life skills training and support services, including case counseling, individual or group training, escort service for medical treatment and personal business as well as community education. The programme enables newly-blind persons to re-integrate into their communities and live independently. The Centre followed up 137 cases from January to December in 2016 to help them overcome the difficulties in their daily life arising from visual impairment. In addition, 6 groups and 6 activities were rolled out to enable newly-blind persons and their families to establish a peer support network.

Life and Environment Adaptation Programme for VIPs

The Programme mainly assists VIPs who experience challenges due to estate redevelopment, decantation, shifting jobs, family crisis or changes in eyesight conditions. It enabled participants of the Programme to adapt to new traveling routes and familiarize themselves with the new neighborhood. During the year, the Centre followed up 16 cases and that they could live a more independent life.

Counseling and support services

With the support from the Community Chest of Hong Kong, a total of 41 cases were handled during the year. They included 70 home visits, 72 face-to-face interviews and 264 phone counseling sessions. During the year, a total of 3 groups and 5 activities were rolled out. The total attendance of VIPs and sighted volunteers were 439 and 170 respectively

7.3 Jockey Club Vocational and Educational Resources Centre

The scope of work of the Jockey Club Vocational and Educational Resources Centre (The Centre) includes advocating equal education and employment opportunities, supporting the visually impaired to overcome their learning and employment obstacles, and helping facilitate the personal growth of the visually impaired

7.3.1. Supportive services for visually impaired students

With the support from the Community Chest of Hong Kong, we continued the Supportive Services for Visually Impaired Students Programme this year. The programme provided 399 sessions of various services and over 2,922 persons taking part in them. These included:

Counseling and support services

This year, the Centre handled a total of 50 counseling and support cases. With the use of casework approach, our staff had an in-depth understanding of individual visually impaired students' needs and provided services to cater for their needs, including support of their learning, emotional support and resource referrals.

One-to-one district-based homework tutoring support services

This year, a total of 3 phases of "district-based" homework tutoring support services for visually impaired students were organized. We arranged volunteer tutors to have one-to-one homework tutoring for visually impaired students based on their districts of residence and learning needs. 16 tutors had tutoring with 18 visually impaired students from 13 schools. A total of 39 persons participated in all 3 phases. During the year, 371 tutoring sessions were held with total service hours of 361.

Personal growth experiential activities

A total of 50 personal growth experiential activities were held this year. 756 VIPs participated in the 126 sessions of these activities and 358 of them were students. Activities ranged from music, sports, arts, cultural, volunteering, craftsmanship and community service etc. The objective of these activities was to facilitate visually impaired students' personal growth. 85% of participants agreed that these activities broadened their horizons.

Inclusive campus talks / integrated education internet radio

The Centre regularly imparts the message of equality and inclusiveness in school campuses. During the year, we visited 12 secondary schools and held "Inclusive Campus" talks for 900 teachers and students. 12 "Get to know the visually impaired" workshops were also held which attracted 358 teachers, students, social workers and parents to attend. In addition, we produced 12 episodes of "Integrators' Zone" audio programme for the year with 1,335 hits, which enabled the public to know more about the situation of inclusive education for students with visual impairment.

7.3.2. Career development Services

Supported Employment Services

We continued to provide Supported Employment Services funded by the Social Welfare Department. Services were provided to more than 38 VIPs every month, with a successful employment rate of 30% this year. Throughout the year, services were provided to 53 service users. Among them, 12 persons were successfully employed (ie. Employed for more than six months & received a monthly salary more than HK\$1,500)

We helped 3 visually impaired employees apply for the Social Welfare Department's Support Programme for Employees with Disabilities, and purchased for them assistive tools and computer software for work. We also helped one member purchase assistive device and computer software for work with the funding from the Social Welfare Department's Jockey Club IT Scheme for People with Visual Impairment.

7.3.3. Employment-related programmes and activities

e-Connect Employment Network

On 22 September 2016, we joined hands with five social service organizations (i.e. Baptist Oi Kwan Social Service, The Hong Kong Society for the Deaf, Hong Kong PHAB Association, The Hong Kong Society for Rehabilitation and Richmond Fellowship of Hong Kong) to organize the kick-off ceremony of e-Connect Employment Network cum Recruitment Day. A total of 476 persons with disabilities attended the recruitment fair, including VIPs from Blind Union and other organizations. There were also individual VIPs attended the fair.

Life Coach Training Scheme

In April 2016, we co-organized the life coach training retreat camp with the Coaching Dot for former life coach trainees, with 8 of our members participated in it. Following last year's life coach elementary course, we held 4 sessions of life coach advanced course in August and September, providing our members who completed the elementary course to receive further training. After the course, all trainees completed 20 hours of placement between October and December.

IT Ambassador Training and Recruitment Scheme

4 of our visually impaired members joined a leading technology company early this year, after they attended the hiring event and store visit to the company, with the partnership of Blind Union. They started to get to know the company first in October 2016 and have joined the company afterwards.

Internship Scheme for visually impaired tertiary students

In June 2016, a briefing session on the Internship Scheme for Visually Impaired Tertiary Students was held to introduce students information of the available internship opportunities and help them understand their career interests with the attendance of 6 students. After that, a job interview workshop was held in July that 4 students participated. Between August and October, we arranged 6 students to have their internships in different organizations.

7.3.4. Personal growth experiential activities

Group activities

During the year, 9 groups were formed and 70 activities were organized, with 66 visually impaired members participated. The various themes of activities enabled the participants to have different experiences. Types of activities included music, volunteer service and caring for the community. The formation of groups emphasized visually impaired students' participation and their cooperation with their sighted counterparts. This enabled both parties to put the concept of social inclusion into practice and build a mutual help network.

DSE Student Summer Internship Programme

The Programme started in June 2016, which recruited four visually impaired students who had sat for the Hong Kong Diploma of Secondary Education Examination. It offered them relevant training for being a "youth worker". While enabling them to have an understanding of the details of youth work and social welfare services, the training also introduced them the relevant work skills and techniques. Upon completion of the training, they planned 7 activities with the assistance of our staff. They were given adequate flexibility to design the theme and kind of the activities. Aside from having more practical experience, they could consolidate the knowledge and skills acquired from the training. The total number of participation hours was 455, with an average attendance of more than 114 hours per student

Continuing education

The Centre organized 3 adult education courses funded by the Labor and Welfare Bureau during the year. These courses included the use of smart phone and mobile apps, Putonghua Braille and work and assistive tools and applications. The average attendance rate of the 3 courses were close to 70%. During the year, the Centre also organized courses on Wing Chun martial arts, Ukulele and African drum to encourage members to have diverse development.

China Visually Impaired Tertiary Students Learning Experience Programme

In collaboration with The Chinese University of Hong Kong (CUHK), we arranged 4 visually impaired students from Shandong Binzhou Medical College to have experiential learning at CUHK from 29 September to 11 October 2016. CUHK arranged accommodation and for the students to sit in on different classes to help them understand the situation of inclusive education in local universities. Outside of their classes, Blind Union organised visits and exchanges with local people with visual impairment so as to deepen their understanding of the implementation of inclusive education policies as well as the employment opportunities for the visually impaired in Hong Kong. 4 members of the management team of Binzhou Medical College visited Hong Kong between 23 and 26 May 2016. The Centre arranged various visits for them so that they could understand the implementation of inclusive education in Hong Kong. During their

visit, we signed a 2 years cooperation agreement with the College.

7.3.5. Scholarships

This year, we awarded 2 scholarships from the “Lee Chu Shuk-kwan Education Fund Award Scheme” and the “Li Bing Vocal Music Development Fund Award Scheme” to 4 visually impaired students with outstanding academic results and 3 visually impaired youngsters with vocal talents respectively. The scholarships presentation ceremony was held in April 2017. To raise funds for the sustainability of the 2 scholarship schemes, a charity concert was held on the same occasion. The 3 scholarship winners of the “Li Bing Vocal Music Development Fund Award Scheme”, students from Ebenezer School and students of Li Bing performed in the concert. The concert raised a whopping HK\$560,000 for the 2 scholarship schemes.

Through the Education Fund for People with Visually Impairment in China, Blind Union provided financial aid to 43 visually impaired students in China so that they could continue their education despite financial difficulties.

7.3.6. Advocacy work

The Centre meets relevant groups as needed and follows up on VIP issues by means of policy advocacy. For example, each year the Centre collects the views of the visually impaired candidates who have sat for the DSE examination and meets with the Hong Kong Examinations and Assessment Authority (HKEAA) to convey their views and feedback. This helps facilitate the equal participation of visually impaired persons in this exam. The meeting was held in October 2016. Most of the suggestions made by the candidates were considered and accepted by the HKEAA.

In addition, the Centre also organized various groups, such as the “VIPs Medical Services Concern Group” and the “VIPs Civil Society Concern Group”, to empower them by raising awareness of rights advocacy and the issues that are relevant to them.

7.4 Accessible Digital Technology Centre

Accessible Digital Technology Centre aims at improving daily lives of the visually impaired people (VIP) with the use of technology. Our work scope includes assistive aids development, technical support and training, promotion of accessible technology design and application, and provision of support and consultancy services to organizations and needy individuals.

7.4.1. Jockey Club E-Learning for All Project (ELFA)

Funded by The Hong Kong Jockey Club Charities Trust, the Project was launched on 1 August 2013 to provide supportive services for primary and secondary print disabled students so as to bridge the learning gap with their abled counterparts.

Phase 1 of the Project was conducted between 1 August 2013 and 31 July 2016. With continual funding from The Hong Kong Jockey Club Charities Trust, phase 2 of the Project, which was started on 1 August 2016, will last for another 3 years. Beneficiary groups of the Project is extended to cover tertiary students.

As at March 2017, a total of 305 individual students and 78 schools with 2,697 print disabled students registered in the Project, over 500 copies of electronic learning materials with over 31,000 printed pages were produced for the needy students.

Apart from the continued training and support services to students, teachers, parents and schools, psychological support activities were organized for students and parents. Moreover, we started producing tactile learning materials, including maps of the whole world, Europe and Asia. Over 200 copies were distributed so far. 500 copies of software developed by Blind Union were distributed to schools and students for free under the new phase of this Project.

Also, 3 issues of “E-Learning for All” newsletter were published with 12 articles. Our Project website provides e-book application and download functions since February 2017.

7.4.2. Assistive Learning Aids Funding Scheme

Funded by Drs Richard Charles & Esther Yewpick Lee Charitable Foundation, a new scheme was launched in June 2016 to provide subsidies for visually impaired students to purchase assistive aids for empowering learning abilities. The beneficiaries are visually impaired students enrolling full-time and part-time courses in mainstream and special schools, as well as tertiary institutes. A total of 45 applications amounting to HK\$210,000 were approved. 2 workshops on iPhone and Mac machines were organized, attracting a total of 20 participants.

7.4.3. IT Support for members

Various information technology interest groups, including smartphone application, IT skills and knowledge enhancement exchange groups were regularly organized for members during the year. To embrace better skills and the latest trends, members shared with each other in the gathering their experiences and new products information. There were 28 gatherings with 184 attendances during the year. In the meantime, 5 hands-on workshops on usage of software were organized and the number of attendance was 34 in total.

Helpdesk hotline service was provided to support members' enquires on software and assistive aids usage. 1,867 phone-in and 162 on-the-spot enquiries were handled during the year. 11 issues of a monthly publication "Accessible Digital Technology Newsletter" were published to help subscribers to keep abreast of the latest technology. 399 subscribers and about 30,000 webpage hits were recorded.

7.4.5. Assistive software and mobile applications development

With funding from The Jockey Club e-Learning for All Project (ELFA), we continued the development and enhancement of various software and mobile APPs. Our tasks included the development of a new NVDA add-on to strengthen support for Windows 8 and above. We also strengthened the translation function in Brite (a Braille translation editing programme), enhanced the compatibility of iEasyDots with Windows 10, and modified the editing functions of MathCast. In addition, we continued to improve iEasyDots Plus mobile APPs on both Apple iOS and Android platforms.

In order to provide support for visually impaired people using Apple Mac machine, we started to develop a new EasyDots Chinese input method for the device. The software launched in late 2017.

Visually impaired people very often encounter difficulties in reading menu when dining in restaurants. In this connection, we developed a new mobile APP "Tap My Dish" with sponsorship from the Office of Government Chief Information Officer's "Funding Scheme for Digital Inclusion Mobile Apps".

The APP, launched in January 2017, allows VIPs to access restaurant's menu contents through their cell phones and to help them order dishes. As of March 2017, 39 brands and more than 526 restaurants have accepted our invitation to join the scheme.

7.4.6. Internal management system

Enhancement of the Customer Relations Management (CRM) system sponsored by the Social Welfare Development Fund of the Social Welfare Department continued in the past year in order to optimize the administrative efficiency and effectiveness of Blind Union.

7.5 Social Enterprise Services

Operating on a social enterprise model, we strive to promote barrier-free community facilities, acquire suitable daily use articles, as well as create employment opportunity for visually impaired persons.

Our social enterprise business is in response to the HKSAR Government's target in promoting barrier-free facilities and services, and leading various community sectors in building Hong Kong into an inclusive society.

7.5.1. Web and app accessibility services

Funded by the Home Affairs Department's "Enhancing Self-Reliance Through District Partnership Programme (ESR Programme)", Web Accessibility for All (WAFA) social enterprise was set up in 2013 to promote the concept of accessible digital technology. This year, WAFA provided testing and consultancy services to more than 200 web pages and mobile APPs.

7.5.2. Tactile maps and audio systems

In response to the Government's policy of promoting accessibility, the Enterprise continued to provide tactile maps and audio system production consultancy services, and also production and sales of tactile signage. To cater for the needs of different people, we gauge our services by mainly making references to the standard in the

Buildings Department's "Design Manual: Barrier-free Access 2008", and also views given by our staff and members with different levels of visual impairment.

7.5.3. EasyBuy

To make our selected products meeting more of our members' needs and tapping the self-help spirit, we invited several members to form a social enterprise product surveillance group. The group helped source more practical daily use products and widened up choices of economical and quality goods for other members. This year, we also started adopting group-purchase so that members could acquire high quality products with a low price tag.

7.5.4. Braille / text translation service

Our social enterprise provides service to overlay name, phone number and other information in Braille on top of ordinary name cards. Our services also include converting printed materials, braille and audio files (such as interview recordings) into text or Braille format. Target customers include Government departments, private companies, social welfare agencies and tertiary institutions. Our business not only provides job opportunities for visually impaired people, it also makes information accessible among the visually impaired, the public and related organizations.

8. SERVICES STATISTICS

8.1 Membership affairs

Basic members:

Gender:
Male: 52.95%
Female: 47.05%

Age:
17 or below: 2.12%
18 – 59: 55.89%
60 or above 41.99%

Sponsoring members:

Gender
Male: 37.22%
Female: 63.78%

Age:
17 or below: 0.63%
18 – 59: 53.94%
60 or above: 45.43%

Rights advocacy

This year, we handled a total of 88 cases where members were not able to live independently in their communities. These include:
28 cases of inadequate barrier-free facilities in the community;
19 transportation and transport services;
15 public services such as medical treatment and housing;
9 discrimination cases based on disability;
8 cases concerning the application of barrier-free digital technology, and
9 cases concerning the service quality, personal affairs and other matters of the private organizations.

Public education

Targets:	No. of participants (No. of schools / organizations)
Schools	1,256 (24)
Organizations	599 (11)
Total	1,855 (35)

8.2 Services Centre

Social & recreational Activities

Items	No. of programmes	No. of participants (VI/S)
Local and Mainland tours	18	653/371
Arts & culture activities/ community orientations	9	130/60
Recreation & sports programme	12	90/50
Meal gathering	7	810/253
Continuing education courses	9	1144/547
Others: mass programmes, competition, seminar, etc	9	290/414
Total	64	3117/1695

Group Activities

Groups	No. of programmes	No. of participants (VI/S)
Chinese music group	48	824
Karaoke group	34	300
Leisure band.	19	183
Card games group	24	308
Care group	10	50
Total	135	1665

District-based activities

District	No. of Programmes	No. of Participants
NT West	13	157/68
NT East	14	187/74
Kowloon East	15	355/143
Kowloon West	19	449/264
HK Island	15	222/78
Total	76	1370/627

Elderly Visits/ Programme

Items	No. of Programmes	No. of Participants (VI/S)
Visit	10	203/100
Social & recreational activities: Outings & tours, tea gathering etc.	9	362/180
Total	19	565/280

8.3 Jockey Club Vocational And Educational Resources Centre**Education & development programmes**

Programme categories	No. of programmes	No. of participants (VI)
Support & development group	70	367
Personal growth experiential activity	126	756
Continuous education	37	244
Student tutorial service	3	371
Total	604	1738

Inclusive Campus Lectures

Programme categories	No. of programmes	No. of participants
Inclusive Campus Talk	12	900
“Get to Know the visually impaired” Workshop	12	358
Total	24	1258

Profile of supported employment services users

Gender:

Male: 30

Female: 23

Education level:

Primary: 1

Secondary: 29

Tertiary or above: 23

Age:

15-35: 25

36-50: 16

50 or above: 12

8.4 Accessible Digital Technology Centre**Jockey Club E-Learning For All Project (ELFA)**

Profile of services users

305 Students & 78 Schools (2,697 Students print disabled students)

Students	No. of people
Visually impaired	78
Physically impairment	36
Dyslexia	149
More than one disabilities	42
Total	305

Schools / Institutes	No.
Special schools	10
Primary schools	10
Secondary schools	49
Tertiary institutes	7
NGOs	2
Total	78

Services statistics (August 2016 – March 2017)

Services	Statistics
E- books production	302 e-books & 227 e-notes, 43,774 printed pages in totals
Haptic teaching materials	230 copies
Software distribution	576 softwares & 124 APP download
E-Learning For All e-newsletter	399 subscribers

Events	Sections	No. of participants (VI)
Training workshops	5	26
Psychological support activity	3	37
Total	8	63

IT support activities and groups

Events & Groups	Sections	No. of participants (VI)
Apple products application group	22	137
IT Knowledge exchange group	6	47
Software application group	5	34
Total	33	218

9. FINANCIAL HIGHLIGHTS

English Version Only

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 MARCH 2017

(All amounts in Hong Kong Dollars)

	2017	2016
INCOME		
Donation and fund raising income	2,092,005.61	2,549,823.06
Project income	2,407,150.64	2,570,595.10
Program income	1,534,260.30	1,917,846.70
Flag day income	877,201.60	527,363.70
Social Welfare Department subvention	3,949,149.00	3,776,943.00
Social Welfare Development Fund grant	17,060.00	55,000.00
Block Grant from Lotteries Fund	58,000.00	55,000.00
Labour and Welfare Bureau subvention	26,442.25	26,933.85
Community Chest Allocations	555,200.00	592,900.00
Community Chest Capital Project Fund	453,916.00	-
Hong Kong Jockey Charities Trust grant	2,877,397.08	2,929,360.46
Home Affairs Department grant	-	250,708.00
Bank interest income	102,480.56	218,244.70
Other income	35,388.35	73,430.24
	<u>14,985,651.39</u>	<u>15,544,148.81</u>
LESS: EXPENDITURE	2017	2016
Personal emoluments	1,307,600.07	1,156,881.64
Program and project expenses	12,608,416.24	12,581,635.55
Flag day expenses	34,940.40	50,453.30
Administrative expenses	376,963.07	704,725.51
Rent and rates	375,700.00	321,368.00
Audit fee	15,000.00	15,000.00
Utilities	128,119.10	129,846.24
Depreciation	6,951.60	121,310.90
	<u>14,853,690.48</u>	<u>15,081,221.14</u>
	131,960.91	462,927.67
Net transfer from Project funds not yet utilized	<u>67,847.79</u>	<u>416,162.01</u>
Surplus for the year before appropriations	199,808.70	879,089.68
APPROPRIATIONS		
Transfer (to)/from Labour and Welfare Bureau Surplus Account	(4,079.01)	3,965.98
Transfer from Li Chu Shuk-kwan Education Fund	-	30,000.00
Transfer from Lee Bing Vocal Music Development Fund	62,116.00	43,394.00
Transfer to Social Welfare Subvention Surpluses Account	-	(22,428.00)
Transfer to Lump Sum Grant Reserve	(105,100.53)	(227,679.90)
Transfer (to)/from Provident Fund Reserve	(35,941.19)	5,888.81
Transfer to Block Grant Reserve	(2,051.43)	(5,607.00)
Transfer to Social Welfare Department Community-based Support Projects for Persons with Disabilities and their Families Grant	(71,470.77)	(102,833.31)
Transfer (to)/from Social Welfare Development Fund	(8,766.10)	190,194.87
Transfer to Social Enterprise Development Fund	-	(223,000.00)
	<u>(165,293.03)</u>	<u>(308,104.55)</u>
Total comprehensive surplus for the year	<u><u>34,515.67</u></u>	<u><u>570,985.13</u></u>

**STATEMENT OF FINANCIAL POSITION
FOR THE YEAR ENDED 31 MARCH 2017**
(All amounts in Hong Kong Dollars)

	2017	2016
ASSETS		
NON-CURRENT ASSETS		
Fixed assets	13,056.60	15,418.20
	<u>13,056.60</u>	<u>15,418.20</u>
CURRENT ASSETS		
Stocks	90,695.22	88,108.39
Account receivables	2,072,479.30	1,618,759.13
Deposits and prepayments	90,570.56	570,885.43
Fixed deposits	9,552,056.03	10,244,759.66
Cash and bank balances	1,703,045.50	1,491,937.70
	<u>13,508,846.61</u>	<u>14,014,450.31</u>
LESS: CURRENT LIABILITIES		
Account payables and accrued charges	308,671.42	173,899.58
Project funds not yet utilized	1,496,982.15	1,564,829.94
Deposits repayable and receipts in advance	887,602.35	1,474,534.13
	<u>2,693,255.92</u>	<u>3,213,263.65</u>
NET CURRENT ASSETS	10,815,590.69	10,801,186.66
NET ASSETS	<u>10,828,647.29</u>	<u>10,816,604.86</u>
RESERVES AND FUND BALANCES		
General Fund	2,097,244.66	2,062,728.99
Other Funds and Reserves		
Development Fund	5,744,485.85	5,826,281.88
Sister Moira Education Fund	149,882.57	149,882.57
Education Fund for People with Visual Impairment in China	1,155,354.81	1,295,759.87
Li Chu Shuk-kwan Education Fund	146,387.06	145,604.66
Lee Bing Vocal Music Development Fund	10,884.00	73,000.00
Labour and Welfare Bureau Surplus Account	14,522.60	11,005.59
Social Welfare Subvention - Public Education	-	-
Social Welfare Subvention Surpluses Account	137,815.21	138,690.21
Lump Sum Grant Reserve	379,388.02	274,243.18
Provident Fund Reserve	376,136.67	340,195.48
Block Grant Reserve	13,969.43	11,918.00
Social Welfare Department Community-based Support Projects for Persons with Disabilities and their Families Grant	263,648.18	192,177.41
Social Welfare Development Fund	80,883.12	72,117.02
Social Enterprise Development Fund	258,045.11	223,000.00
	<u>10,828,647.29</u>	<u>10,816,604.86</u>

The above accounts are not specified financial statements in relation to the company. The specified financial statements for the financial year with which those accounts purport to deal will be delivered to the Companies Registrar after the Annual General Meeting. An auditor's report has been prepared on the specified financial statements for the financial year. The auditor's report i) was neither qualified nor modified; ii) did not refer to any matter to which the auditor drew attention by way of emphasis without qualifying the report; iii) did not contain a statement under section 406(2) or 407(2) or (3).

Source of Income (Pie Chart)

INCOME	%
Social Welfare Department	25.6%
The Community Chest of Hong Kong grant	6.8%
Labour and Welfare Bureau Subvention	0.2%
Block Grant from Lotteries Fund	0.4%
Hong Kong Jockey Club Charities Trust grant	19.3%
Donation and fund raising income	14.1%
Flag day income	4.2%
Program income	10.3%
Project income	18.2%
Other Income	0.9%
	100.0%

EXPENDITURE	%
Personal Emoluments	8.8%
Program and Project Expenses	84.9%
Flag Day Expenses	0.2%
Administrative Expenses	2.7%
Rent and Rates	2.5%
Utilities	0.9%
	100%

10. ACKNOWLEDGEMENTS

政府部門及法定機構 Government Departments & Statutory Bodies

教育局 Education Bureau
平等機會委員會 Equal Opportunities Commission
民政事務總署 Home Affairs Department
香港考試及評核局 Hong Kong Examinations and Assessment Authority
香港房屋委員會 Hong Kong Housing Authority
觀塘區議會 Kwun Tong District Council
觀塘區青年活動委員會 Kwun Tong District Youth Programme Committee
勞工及福利局 Labour and Welfare Bureau
地政總署 Lands Department
康樂及文化事務處 Leisure and Cultural Services Department
政府資訊科技總監辦公室 Office of Government Chief Information Officer
勞工處展能就業科 Selective Placement Division of the Labour Department
社會福利署 Social Welfare Department

基金 Funds

ACCA Charitable Foundation Limited
蘋果日報慈善基金 Apple Daily Charitable Foundation
陳楊福和基金有限公司 Chen Yang Foo Oi Foundation Limited
黑暗中對話(香港)基金會有限公司 Dialogue in the Dark (HK) Foundation Limited
利銘澤黃瑤璧慈善基金 Drs Richard Charles & Esther Yewpick Lee Charitable Foundation
香港順龍仁澤基金會有限公司 Hong Kong Shun Lung Yan Chak Foundation Limited
信願榮景慈善基金有限公司 Invision Charity Foundation Limited
獎券基金 Lotteries Fund
紀恩基金有限公司 Remad Foundation Limited
香港公益金 The Community Chest of Hong Kong
香港賽馬會慈善信託基金 The Hong Kong Jockey Club Charities Trust

學校 Schools

香港中文大學統計學系校友會 Alumni Association of Department of Statistic, The Chinese University of Hong Kong
金文泰中學 Clementi Secondary School
公司註冊處 Company Registry
文理書院(香港) Cognitio College (Hong Kong)
心光學校 Ebenezer School
心光恩望學校 Ebenezer New Hope School
心光盲人院暨學校 Ebenezer School & Home for the Visually Impaired
香港中文大學行政人員工商管理碩士課程校友會 EMBA Alumni Association, The Chinese University of Hong Kong
HKSA Academics
漢華中學(小學部) Hon Wah College (Primary Section)
Hong Kong International School Zonta Club
港九街坊婦女會丁毓珠幼稚園 Hong Kong & Kowloon Kai Fong Women's Association Ting Yuk Chee Kindergarten/
Nursery
路德會呂明才中學 Lui Ming Choi Lutheran College
瑪利諾修院學校(中學部) Maryknoll Convent School (Secondary Section)
香港中文大學學術交流處(國內事務) Office of Academic Links (China), The Chinese University of Hong Kong
寶血女子中學 Precious Blood Secondary School
嘉諾撒培德學校 Pui Tak Canossian Primary School
番禺會所華仁小學 Pun U Association Wah Yan Primary School
聖類斯小學部 Saint Louis School (Primary Section)
聖安多尼學校 St Anthony's School
聖保祿幼兒園 St. Paul's Day Nursery
聖士提反書院 St. Stephen's College
聖伯多祿中學 St Peter's Secondary School
香港理工大學-專業及持續教育學院 The Hong Kong Polytechnic University CPCE
東華學院 Tung Wah College
香港華仁書院 Wah Yan College Hong Kong

非牟利團體 Non-profit Organizations

義務工作發展局 Agency for Volunteer Service
香港護士協會 Association of Hong Kong Nursing Staff
浸信會愛羣社會服務處 Baptist Oi Kwan Social Service
佛教何李寬德耆康樂中心 Buddhist Ho Lee Foon Tak Elderly Social Centre
可可研究室 Cocoa Lab
國際十字路會 Crossroads Foundation
香港聾人協進會 Hong Kong Association of the Deaf
香港紅十字會 Hong Kong Red Cross
香港紅十字會金廼廸中心 Hong Kong Red Cross John F. Kennedy Centre
微型森林 MicroForests
新生精神康復會 New Life Psychiatric Rehabilitation Association
中區扶輪社 Rotary Club of Central
香港眼科學會 The Hong Kong Ophthalmological Society
香港善導會 The Society of Rehabilitation and Crime Prevention, Hong Kong
東華三院 Tung Wah Group of Hospitals
烏都鄰舍中心有限公司 Urdu Neighbour Centre Ltd.
循道衛理聯合教會安素堂 The Ward Memorial Methodist Church
有機上網WebOrganic
香港好薯

義工團體 Volunteer Groups

精品機械（香港）有限公司 Champion Machine Tools (HK) Co. Ltd.
金馬倫山青年獅子會 LEO Club of Mount Cameron
域多利青年獅子會 LEO Club of Victoria Hong Kong
八達通義工隊 Octopus Volunteer Team
珀麗灣義工團 Park Island Volunteer Team
上山下海在香港 - 山海義工群組 SSHH - Volunteer Group
水務署義工隊 Volunteer Team - Water Supplies Department
渣打銀行義工團隊

企業 Corporates

香港公認會計師公會 ACCA Hong Kong
Adler Jewellery Limited
蘋果公司Apple Inc.
雅集出版社有限公司 Aristo Educatioanl Press Ltd.
親子王國 Baby-Kingdom
Bauhaus Management Limited
一念素食 Bijas Vegetarian Restaurant
突破出版社 Breakthrough Ltd.
豚王 Butao Ramen
大家樂集團 Café de Coral Group
嘉勳教育 Calvin Sun education center
華星冰室 Capital Café
國茂有限公司經營小肥牛火鍋活魚專門店 CBK Holdings Limited - Calf Bone King
Chocolate Rain Jewelery & Design Company Limited
查理布朗咖啡專門店 Charlie Brown Café
顧張文菊、葉成慶律師事務所 Christine M. Koo & Ip, Solicitors & Notaries
高立信有限公司 Collection Group Limited
商台製作有限公司 Commercial Radio Productions Limited
浪濤軒酒店 Concerto Inn
經濟一週 Economic Digest
及時雨信貸有限公司 Ego Finance Limited
Eone HK
卓思出版社有限公司 Excellence Publication Company Limited
金枕頭泰國餐廳 Golden Durian Thai Restaurant
甜入心 Heart’s Dessert
養和醫院 Hong Kong Sanatorium & Hospital Limited
皇廷活髮有限公司 HQ Hair Therapy Limited

鴻福堂 Hung Fook Tong
 亞洲網上系統有限公司 iAsia Online Systems Limited
 恆豐工程(香港)有限公司 IES Engineering (Hong Kong) Limited
 翠華集團有限公司 Jade Art Holdings Limited
 精勤實業(中國)有限公司 Jenkin Industrial (China) Limited
 躍思教育出版社 JumpStart Publishers
 齡記出版有限公司 Ling Kee Publishing Co., Ltd.
 L'Occitane (Far East) Limited
 金記冰室 Kam Kee Café
 啟迪文化有限公司 Kendy Publishing Co. Ltd.
 廣發茶餐廳 K F Cafe & Restaurant
 萬達髮品製造有限公司 Man Tat Wigs Manufacturing Company Limited
 會計稅務有限公司 MBA Accounting & Taxation Services Limited
 羚邦動畫(國際)有限公司 Medialink Entertainment Limited
 宏力保安服務有限公司 Megastrength Security Services Company Limited
 Microsoft香港 Microsoft Hong Kong Limited
 三菱電機(香港)有限公司 Mitsubishi Electric (Hong Kong) Limited
 現代教育研究社有限公司 Modern Educational Research Society Ltd.
 香港鐵路有限公司 MTR Corporation
 澳大利亞國民銀行 National Australia Bank Limited
 維景灣畔會所 Ocean Shores – Clubhouse
 牛津大學出版社 Oxford University Press (China) Ltd.
 樂思教育出版有限公司 Pan Lloyds Publishers Limited
 培生教育出版亞洲有限公司 Pearson Education Asia Limited
 導師出版社有限公司 Pilot Publishing Company Ltd.
 PizzaExpress (Hong Kong) Limited
 悅年有限公司 Please Year Limited
 保匙有限公司 Prosimex Company Limited
 策馬文創有限公司 Riding Cultural and Creative Limited
 跑去你屋企 Run To Your Home Sheen Master Industrial (HK) Limited
 中石化冠德控股有限公司 Sinopec Kantons Holdings Limited
 九重鮮 Steam Fresh
 陽光洗衣便利店有限公司 Sunshine Laundry Convenience Store
 甜牙牙 Sweet Tooth
 大埔振興有限公司 Tai Po Chun Hing Limited
 太興飲食集團 Tai Hing Catering Group
 天生地產有限公司 Talent-Sign Property Ltd.
 德生電子實業有限公司 Tecsun Electronic Industrial Limited
 商務印書館 The Commercial Press (HK) Ltd.
 青塔印務有限公司 The Green Pagoda Press Limited
 西藏水資源有限公司 Tibet 5100 Water Resources Limited
 潮龍餐飲管理有限公司 Trendy Dragon Catering Management Limited
 翠華怡富管理有限公司 Tsui Wah Efford Management Limited
 富城物業管理有限公司 - 泓都會所 Urban Property Management Limited - The Merton
 Uber (Asia) Limited
 視障領域 VI Horizon
 豎琴雅樂有限公司 Voice of the Harp
 華豐燒臘專家 Wah Fung (Roast Meat) Company Limited
 維昌歷高(國際)有限公司 Webber & Nickel (Int'l) Company Limited
 威信繩 (國際)有限公司 Wilson Garment Accessories (Int'l) Limited
 Wintech Manufacturing
 麥陳楊律師事務所 Winnie Mak, Chan & Yeung Solicitors
 2the Max Asia Pacific Limited

個人 Individuals

Mrs CHA LIU Bie Ju
 Ms CHAI Chih Hui Rayne
 Mr CHAN Tak Sin
 Mr CHAN Wing Ming

Ms CHAN Ming Shan
 陳微修女士 Ms CHAN Mei Sau Teresina
 陳美慧 CHAN Mi Wai, Stella
 Mr CHENG Hing Yu
 CHOI Chi Lan
 Mr Philip Lawrence CHOY
 朱林藹玲女士 Ms CHU Lam Oi Ling Wendy
 CHUN Wai Fun
 扈國強先生 Mr FU Kowk Keung Edwin
 馮美英 FUNG May Ying, May
 馮偉明 Mr FUNG Wai Ming, Tony
 Ms FONG Ting Man
 Ms HO Chiu Ha
 Ms HUI Suet To
 Ms Sarina KONG
 Mr KWOK Yip Yi
 KWOK Shek San
 郭志桁先生太平紳士 Mr Lester C H KWOK, J.P.
 Ms LAU Po Chu
 Mr LEE Chan Hung
 Mr LEE Shun Cheung
 李景雄牧師 Rev LEE King Hung
 Ms LEE Kar Bik
 Mr LI Chi Chung
 李志賢先生 Mr LI Chi Yin
 Mr LOK Wai Ming
 Mr. Nok LO
 Mr LUK Kwok Keung
 Mr LUK Siu Ming
 Mr MA Ching Choi
 馬王培琪女士 Mrs MA Wong Pui-Kee
 Mr MAK Kam Chan
 Ms MAK Lai Ching
 Ms MAK Wing Yee Winnie
 文浩正律師 Mr Jonathan MAN
 莫乃光議員太平紳士 Hon Charles MOK, JP
 吳潔玲 NG Kit Ling, Janet
 王主愛女士 Ms ONG Joo Ay
 Mr TAI Chark Tong
 TAM Yue Man
 譚燮和 Perry TAM
 Mr TIN Kwong Ping
 Mr TRIEU Tuc Hao Patrick
 Ms Shirley TSANG
 Ms TSE Bik Kwan
 Ms WAT Ling Shan
 Ms Amy WONG
 Mr WONG Ka Ming
 Ms WONG Kam Ling Anna
 黃麗君女士Ms. WONG Lai Kwan Fanny
 Mr WONG Lok Quan
 Mr WONG Man Kit
 Mr WONG Tang Ping
 Mr WONG Wai Yin
 Mr WONG Yan Hin
 WONG Chi Wa
 Mr YEUNG Chu Kwong
 葉志釗先生 Mr Eric YIP
 Mr YUEN Wai Key
 郁德芬博士 Dr. Alice YUK
 Ms YUNG Siu Shan
 Mrs Erna ZINT
 王生康、李阿娥

方龍生
任少芳女士
朱盛林先生
林道安、林俐寧
林姑娘
李科和先生
李健裁女士
吳天行先生
吳錦輝先生
邵日享
沈澤文 Mandy
陳少英女士
陳炳文先生
陳惠良先生
陳董惠芬女士
陳漢强先生
張子安先生
梁萍 Connie
梁頌恩女士
習慣×自然 Ivy 女士
曾裕銘先生
黃志煒先生
黃欣華女士
楊薇女士
葉秀華女士
熊肇寶
劉桂嫦
蕭秀清
鍾有竹
譚松漢 Stanley
嚴紀生

全體義工 All Volunteers