

HONG KONG BLIND UNION 2019 – 2020 ANNUAL REPORT

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1. OUR MISSION

Hong Kong Blind Union

Hong Kong Blind Union was established in 1964. It is the first self-help group organised and managed by people with visual impairment. It aims at promoting the spirit of self-help and mutual-help as well as striving for equality, opportunities and independence for visually impaired persons.

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2. MESSAGE FROM THE PRESIDENT Mr Chong Chan-yau

2019-2020 is a special year for Hong Kong. The social movement in 2019 and the outbreak of Covid-19 in early 2020 have had huge impacts on the entire society. As a small NGO in Hong Kong, Hong Kong Blind Union is unavoidably shocked by this storm.

We have realised that many people in the community still have prejudices and misunderstandings about the visually impaired (VI) people. Last year, we have experienced a lot of cyber trials due to such misunderstandings: A member with low vision who watched a soccer game with a telescope was mistakenly regarded as a member of a soccer-betting group by other spectators. A totally blind member was accused of pretending to be blind because he was able to walk fast and to use the smartphone. When some VI members, including me, expressed opinions

on the social movement, we were questioned with comments such as “How can you blind people see what is going on?” and “Both your eyes and your hearts are blind!”

These examples have made us more aware that if we are to build a truly inclusive society, we still need to spend more time educating the public. In particular, they need to understand that blindness is only a physical impairment and does not affect our intelligence, ability, or even wisdom and dignity.

As for the challenges posed by the pandemic including epidemic-prevention work and problems in daily life, we not only have to deal with the shortage of anti-epidemic supplies, but also the demand for household cleaning and the employment crisis. In particular, the massage industry has been hard hit, and the livelihood of the VI masseurs has been affected.

In face of the above difficulties and crises, Hong Kong Blind Union has responded in a positive way:

Following the misunderstanding about match watching, we let the public know that VI people also have the right to appreciate sports events. Then, funded by the Hong Kong Jockey Club Charity Trust, we launched the “Jockey Club Sports Programmes with Audio-description Service” in early 2020, using audio-description to let VI people feel the tension of the event simultaneously with other audiences. In addition, we have strengthened public education to respond to different misunderstandings about VI people by the public. Moreover, through social media platforms and media interviews, we have drawn the community’s attention to the difficulties VI people face when scrambling for anti-epidemic supplies and appeal for support. Thank you for your responses and we can indeed feel the kindness of Hong Kong people. We have also organized VI people to help each other, helping others to help themselves.

In fact, VI people are not simply recipients of help, but also people who can solve problems. Hong Kong is expected to experience more challenges in the future. As a community in Hong Kong, VI people will respond to various challenges with the power of problem-solving. We hope that in an inclusive society, everyone will have equal opportunities for development.

3. Executive Director’s Report Ms Ko Pik-kei, Peggy

Looking back on the past year, when I wrote this work report, I did not know where to start, feeling confused. We are affected by the general environment and the new normal, and the contingency actions we need to take are quite substantial.

We have faced challenges in carrying out numerous tasks this year.

We are fortunate to have our staff, who are always dedicated to their work. Not only do they strive to complete various tasks, but also discovering many new opportunities.

Opening up a new service model

With the social movement and the outbreak of Covid-19, many services need to be suspended. Whether it is due to traffic jams or road safety, coupled with social restrictions under the epidemic, face-to-face communication that was taken for granted in the past is difficult today. As people cannot participate in activities in person, new models of social and other activities have gradually emerged.

Through information technology, we have realised that the end of the world is close at hand, and communication in the form of online video conferencing has become the new normal.

Hong Kong Blind Union has been organising online activities since early 2020. In addition to members who have always participated in activities, this has attracted some members who have not shown up for a long time. They find it convenient to get connected with Blind Union again on the online platform, which was unexpected. As online activities are still in the trial stage, our staff are putting constant efforts into improving the mode of organisation and audio-description support.

Promoting inclusion

The social movement and the pandemic have highlighted the importance of social media. During this extraordinary period, they played a very important role in information transmission.

Last year, Blind Union promoted our services with social media, hoping to let more members of the public understand the needs and abilities of visually impaired people.

Although many times we are criticized when we voice our opinion, this is in fact also a good time to let us know the root cause of the misunderstanding of the visually impaired by some members of the society, which will help us to win the public's recognition of our work in the future.

In addition, these misunderstandings can also help the government and other funds to understand the importance of the work for inclusion. A case in point is the Jockey Club “Sports Programme with Audio-description” launched in early 2020. It was inspired by an incident where a visually impaired encountered difficulty when watching a soccer match, which was circulated on social media and later widely covered by the media.

Fundraising

Also heavily relying on social media is our fundraising work. We held Hong Kong Island Flag Day in June 2019. Due to social movements, many volunteers withdrew from the activity for safety concerns.

At the end of the year, due to the social movement, the annual White Cane Day fundraising event was cancelled while the charity concert co-organised with Society Opera of Hong Kong in November in the same year had been rescheduled time and again. Added to our worries was the pandemic since early 2020.

In the face of such an adversity, our staff thought of the power of social media, so we pointed out on social media that visually impaired people faced the problem of shortage of anti-epidemic supplies, and immediately received a large amount of donations, which warmed our hearts

indeed.

This also allows more members of the public and companies to be more aware of the work of Blind Union. Many enthusiastic people and companies actively contact our Union to make donations and initiate different projects, turning this crisis into opportunities.

Clearing my thoughts, I no longer feel confused. The conclusion of this year's work is simple: What is needed most when facing difficulties is the courage to face them.

With courage to face difficulties, willingness to change and commitment, opportunities are often by our side.

4. Report on Epidemic Prevention Work

With the outbreak of COVID-19 in Hong Kong, many people are at a loss. While crowds were scrambling for anti-epidemic items everywhere, the needs of disadvantaged groups were sometimes neglected.

In view of this, Hong Kong Blind Union called members one after another after the Chinese New Year holidays to find out whether they had adequate anti-epidemic items, including masks, hand sanitisers and other cleaning supplies. Many members were found to lack masks and some of them even needed to go to high-risk places like hospitals for follow-up consultations.

On 3 February, Blind Union called on the public to donate anti-epidemic items on our Facebook page, which received a lot of response and was reported widely by the media. This reminded the public, who were panicking at the time, that the visually impaired were a group of people who had difficulties and were forgotten in the panic.

We are grateful for the selflessness of Hong Kong people. When the anti-epidemic items were scarce, everyone was willing to donate the slightly spare items on hand. At the same time, many organisations, companies and foundations donated different necessities and anti-epidemic items to our visually impaired members. Hong Kong Blind Union tried our best to distribute these collected items to the visually impaired people in need.

Our epidemic prevention work to support members as of 31 March 2020 summarised as follows:

- A total of two rounds of epidemic prevention supplies were distributed, including masks, hand sanitisers and disinfectant wipes. About 1,200 visually impaired people benefited, and nearly 70% of them were those who needed to go to hospital for follow-up consultation.
- Household cleaning supplies and epidemic prevention kits were distributed to visually impaired members who live alone or who are not living with any sighted family members, benefiting close to 200 people.
- We received goody bags donated by Wellcome (with food, drink and toilet paper inside). We contacted the Hong Kong Society for the Blind and the Retina Hong Kong to distribute them together. About 1,000 visually impaired people benefited.
- We kick-started our caregiving service by reaching out to nearly 2,000 visually impaired people via phone calls. In addition, together with other organisations of the visually impaired, we participated in "Care for the Visually Impaired During the COVID-19 Epidemic in Hong Kong", providing emotional support hotline services for the visually impaired.
- Hong Kong Blind Union has successfully applied for the Jockey Club "COVID-19 Emergency Fund" and launched the "Visually Impaired People's Anti-epidemic Support Programme" in March, offering assistance with household cleaning and cleaning skills guidance for the visually impaired who live alone or who are not living with any sighted family members. A "24-hour anti-epidemic information hotline" has also been set up to provide different anti-epidemic information.
- In response to the livelihood difficulties faced by visually impaired masseurs amid the pandemic, the "Better Tomorrow for All Massage Coupon Scheme" was conceived during March. In the Scheme, the massage service was to be exchanged after the epidemic to help visually impaired masseurs solve short-term financial difficulties. The Scheme was launched in April.
- We organised virtual activities to enable visually impaired people to participate in even when they stayed at home, including "Dialogue with the President" and anti-epidemic seminars. A total of nearly 50 members participated.

The outbreak of the epidemic caught everyone off guard, but the mutual help among people embodies the spirit of "the more you share, the more abundant you are".

5. ORGANISATION CHART

ASM/EGM

Executive Committee

- Personnel Committee
- Finance and Fundraising Strategy Committee
- SC Consultative Committee
- VERC Consultative Committee
- Employment Committee
- Information Technology Advisory Committee
- Equal Opportunities in Social Participation Committee
- Communication Committee
- Social Enterprise Development Steering Committee
- Jockey Club Smart City Walk Project Advisory Committee
- Education Fund for People with Visual Impairment in China Committee
- Li Chu Shuk-Kwan Education Fund & Lee Bing Vocal Music Development Fund

Executive Director

- Head Office
- Services Centre
- Jockey Club Vocational and Educational Resources Centre
- Accessible Digital Technology Centre
- Accessibility Services Office

6. LIST OF EXECUTIVE COMMITTEE MEMBERS

An Executive Committee releasing the spirit of self-help and independence

Being a self-help group organised and managed by visually impaired people, we select our Executive Committee Members every two years at the Annual General Meeting through a democratic election. Our Executive Committee Members supervise, manage and promote the development of Blind Union. All Executive Committee members must be our full members, i.e. visually impaired persons. The list of the Executive Committee Members for the current year is as below:

2019 – 2020 Executive Committee Member

President	Mr Chong Chan-yau
Vice – President	Ms Leung Wai-chi, Maggie (until 28 July 2019) Mr Ho Ka-leung, Jason (since 28 July 2019)
Financial Secretary	Mr Ho Ka-leung, Jason (until 28 July 2019) Mr Chow Kin-chun, Kevin (since 28 July 2019)
General Secretary	Ms Shek Kin-chong, Jess
Committee Members	Ms Chiu Chi-wun (until 28 July 2019) Mr Chow Kin-chun, Kevin (until 28 July 2019) Mr Ho Yui-chi, Merrick Mr Lau Chung-wai (since 28 July 2019) Mr Ng Ping-tung, Michael Mr Tam Sai-kit, Perry (until 28 July 2019) Mr Wong Sung-keung, Leo (since 28 July 2019) Mr Yuen Kin-ming Mr Zhu Min (until 28 July 2019)

7. LIST OF SUB - COMMITTEE MEMBERS (As at 31 March 2020)

Personnel Committee

Mr Chong Chan-yau (Chairperson) Mr Chow Kin-chun, Kevin Mr Ho Ka-leung, Jason Ms Shek Kin-chong, Jess Ms Ko Pik-kei, Peggy (Executive Director)

Finance and Fundraising Strategy Committee

Mr Chow Kin-chun, Jason (Chairperson) Mr Chong Chan-yau Mr Ho Ka-leung, Jason Mr Ho Yui-chi, Merrick Ms Shek Kin-chong, Jess Ms Ko Pik-kei, Peggy (Executive Director) Ms Choi Tsui-ping, Bessie (Senior Accounting Officer)
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Services Centre Consultative Committee

Mr Yuen Kin-ming (Chairperson) Mr Ho Yui-chi, Merrick (Vice Chairperson) Mr Ching Shui-yen Ms Fung Po-wah Mr Ma Pak-ling Mr Sin Yee-ho Ms So Kam-mui Mr Zhu Min, Julian Mr Chow Siu-man (Centre Manager)
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Jockey Club Vocational & Educational Resources Centre Consultative Committee

Mr Ng Ping-tung, Michael (Chairperson) Mr Ho Yui-chi, Merrick (Vice Chairperson) Ms. Choi Lok -sze Mr Ho Ho-yuen Mr Kong Chi-kwan, Ken Ms Tang Lai-ming, Eli Mr Tse Yun-hang Ms Wong Tsz-sin, Joby Ms Kwong Man-yi, Mandy (Acting Project Coordinator)
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Information Technology Advisory Committee

Mr Wong Sung-keung, Leo (Chairperson) Mr Lau Chung-wai (Vice Chairperson) Mr Cheung-yau, Joe Mr Chow Kin-chun, Kevin Mr Chu Chung-yin Mr Fan Chun-hung, Carter

Mr Yuen Kin-ming
Ms Ko Pik-kei, Peggy (Executive Director)
Mr Wong Sze-fung, Terry (Project Manager)

Equal Opportunities in Social Participation Committee

Mr Chong Chan-yau (Chairperson)
Mr Au Ka-tsun, Tommy (Vice Chairperson)
Mr Chan Chi-kong, Alex
Mr Chung Chi-ming
Mr Ho Ka-leung, Jason
Mr Ho Yui-chi, Merrick
Mr Ng Ping-tung, Michael
Mr Sung Tat-wah, Sam
Mr Tam Sai-kit, Perry
Ms Tang Lai-ming, Eli
Ms Ko Pik-kei, Peggy (Executive Director)
Mr Li Wai-kuen, Jonas (Project Officer)

Communication Committee

Ms Shek Kin-chong, Jess (Chairperson)
Mr Chou Chun-cheong, Daniel
Mr Lau Chung-wai
Ms Lee Mei-king
Ms Leung Wai-chi, Maggie
Mr Ng Ping-tung, Michael
Ms Wu Pui-sze, Soso (Communications Officer)

Employment Committee

Mr Chong Chan-yau (Chairperson)
Ms Chan Yuen-mui, Monica
Ms Chiu Chi-wun
Mr Ng Ping-tung, Michael
Ms Shek Kin-chong, Jess
Prof Wong King-shui, Phyllis
Ms Ko Pik-kei, Peggy (Executive Director)
Ms Kwong Man-yi, Mandy (Acting Project Coordinator)

Social Enterprise Development Steering Committee

Mr Chong Chan-yau (Chairperson)
Mr Chow Kin-chun, Kevin
Mr Ho Ka-leung, Jason
Mr Leung Tsau-tin, Fred
Mr Ling Ho-wan, Howard
Ms Wong-ming Wai, Jennifer
Ms Ko Pik-kei, Peggy (Executive Director)
Ms Cheuk Ming-wai, Adelaide (Senior Project Officer)

Jockey Club Smart City Walk Project Advisory Committee

Mr Chong Chan-yau (Chairperson)
Mr Chow Kin-chun, Kevin
Mr Fong Po-kiu, Francis
Hon Charles Mok
Mr Fred Sheu
Mr Wong Sung-keung, Leo
Dr Alice Yuk
Ms Ko Pik-kei, Peggy (Executive Director)
Mr Wong Sze-fung, Terry (Project Manager)

Education Fund for People with Visual Impairment in China Committee

Mr Ng Ping-tung, Michael (Chairperson)
Mr Ho Ka-leung, Jason
Ms Ho Man-wai, Amy
Ms Shek Kin-chong, Jess
Mr Zhu Min, Julian
Ms Ko Pik-kei, Peggy (Executive Director)
Mr Lau Shing-kwan (Project Manager)

Li Chu Shuk-Kwan Education Fund & Lee Bing Vocal Music Development Fund Committee

Mr Ng Ping-tung, Michael (Chairperson)
Mr Kong Chi Kwan
Mr Ho Ka-leung, Jason
Ms Li Sze-lai

Mr Eric Yip Dr Alice Yuk Mr Lau Shing-kwan (Project Manager)
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8. OUR SERVICES

Head Office

1. Promoting correct concepts of visual impairment through publications, seminars, exhibition, and so on;
2. Participating in advisory committees of the government and other concerned organisations;
3. Following up on social policies, promoting equal opportunities and social inclusion;
4. Keeping in touch with relevant international and Mainland organisations to learn about the latest service development;
5. Building relationship with the public and organising fundraising projects; and
6. Publishing newsletters and audio magazines to report on the lives of visually impaired persons and the work of Blind Union.

Services Centre

1. Organising different kinds of social and recreational activities;
2. Providing support services to persons with visual impairment and the newly blind as well as their families, including counselling, life adaptation training and service referrals, so as to help them overcome obstacles arising from visual impairment;
3. Organising activities for visually impaired elderly, and contacting them regularly by phone calls and home visits; and
4. Providing daily living support services, such as case referral, purchasing of aids, and helping to build district support network among our members.

Jockey Club Vocational and Educational Resources Centre

1. Striving for equal opportunities in education by advocating for proper implementation of integrated education;
2. Supporting visually impaired students studying in mainstream schools by providing aids and support services to them;
3. Organising adult education courses;
4. Arranging services, such as recording, text-reading, Braille transcription and tutoring for members;
5. Organising personal development and leadership training programmes;
6. Providing supported employment services for visually impaired job seekers; and
7. Arranging freelance jobs to provide working opportunities for those members who are unemployed.

Accessible Digital Technology Centre

1. Conducting research and development of assistive aids suitable for visually impaired persons;
2. Providing visually impaired persons with technical support and training in using digital devices;
3. Promoting the adoption of accessible digital technology design and application; and
4. Providing related advisory services to individuals, schools, employers and organisations.

Accessibility Services Office

1. Implementing social enterprise services, the Jockey Club E-Learning For All project and Jockey Club Sports Programmes with Audio-description Service to improve community accessibilities as well as provide various kinds of supportive services for people in need;
2. Promoting barrier-free community facilities, as well as creating employment opportunities for visually impaired persons; and
3. Providing various kinds of supportive services for print disabled students so that they can make the best use of e-learning and break down barriers to learning.
4. Providing visually impaired persons with professional audio description, as well as developing professional guidelines for sports audio description and training qualified audio describers for promoting social inclusion.

9. Our Team

Nearly half of the staff members of Hong Kong Blind Union are visually impaired persons. We have adopted a preferential recruitment policy for people with visual impairment, enabling them to develop to their full potential. Visually impaired candidates who meet the basic entry requirements for a post will automatically be invited to attend the selection interview/test. Candidates with visual impairment found suitable for employment will be given preference for an appointment over other applicants.

As at 31 March 2020

Number of employees with disabilities (Full time and part time)

Number of employees with disabilities: 40

Total number of employees: 83

10. SERVICE SNAPSHOTS

There are five units in Blind Union to provide comprehensive services to visually impaired persons in Hong Kong. They are the Head Office, Services Centre, Jockey Club Vocational and Educational Resources Centre, Accessible Digital Technology Centre, and Accessible Service Office.

10.1 Head Office

The work of the Head Office includes member affairs, rights advocacy, human resources, financial management, external relations and communications. Its aim is to carry out the mission of Hong Kong Blind Union and strive for the rights of visually impaired persons (VIPs).

10.1.1 Member affairs

Any Hong Kong resident with visual impairment is eligible to become our Full Member. Any VIP living outside Hong Kong or anyone who

supports our mission can apply to be an Associate Member.

65 Full Members and 14 Associate Members joined Blind Union in 2019/20. As at 31 March 2020, we had a total of 1,709 Full Members and 387 Associate Members. The 55th Annual General Meeting was held on 28 July 2019. 242 members participated and nine members were elected the Executive Committee Members of 2019/21.

One tea gathering between the Executive Committee and members was held throughout the year to gather members and collect their opinions on affairs regarding Blind Union and 18 members participated. The consultation meeting with members to discuss the work of Blind Union originally scheduled to be held in February 2020 was cancelled due to the Covid-19 pandemic. As a replacement, the online event "Dialogue with the President" was held in March, with close to 50 participating.

Ten new member orientation activities were organised throughout the year and a total of 56 people participated.

10.1.2 Rights advocacy

Fighting for equal opportunities and basic rights of VIPs is the aim that Blind Union has been striving for years.

Showing concern about the review of the Hong Kong Rehabilitation Programme Plan

In 2017, the Government tasked the Rehabilitation Advisory Committee to formulate the Rehabilitation Programme Plan (RPP), with an aim to formulate the strategic directions of the needs of people with disabilities of various services as well as the short-, medium- and long-term measures. As the RPP is closely related to the welfare of persons with visual impairment (VIPs), Hong Kong Blind Union has shown our concern to its review by actively getting involved in the focus groups and public engagement events at different stages of the review, expressing our views in such events and submitting proposals to the Government for the stage one, stage two and stage three of the review respectively.

Getting involved in research on barrier-free environment in the community

The Labour and Welfare Bureau (LWB) conducted a consultancy study on barrier-free environments in response to the "Hong Kong Rehabilitation Programme Plan".

The study includes an evaluation of the inclusive design strategies, barrier-free facilities and the application and popularity of related technologies. For this purpose, on-site inspections are to be conducted on more than 100 sites.

Hong Kong Blind Union was invited to be one of the organisations responsible for this inspection and we recruited 10 members to be inspectors. After completing two training sessions provided by the consulting company, they are to conduct inspections in different places and write reports afterwards.

Raising members' awareness of rights advocacy

Hong Kong Blind Union has always encouraged members to recognise their rights and cultivate their awareness of rights advocacy. In April 2019, we held a training camp with the theme of equal social participation to let members understand the concepts, strategies and methods of policy advocacy work. A total of 14 members participated.

Attending external meetings

Representatives of Blind Union regularly attended meetings with the Transport Department, the MTR Corporation Limited (MTRC), the Housing Department, and Network on Services for Persons with Visual Impairment of the Hong Kong Council of Social Service (HKCSS) and inspected related facilities. We followed up with a number of facilities and services closely related to the visually impaired, such as the facilities at Hong Kong Museum of Art, the sound device of electric vehicles, light rail stations and facilities at border checkpoints and so on. In addition, we also met with the Hong Kong Association of Banks on barrier-free banking services, and held meetings with the Civil Aviation Department and airlines for barrier-free tourism.

Eradicating the barriers to living an inclusive life in the community

This year, we handled a total of 35 cases where members were not able to live independently in their communities. These included seven cases of inadequate barrier-free facilities in the community, nine cases related to transport services, six cases on public services such as medical services and housing, one disability discrimination case, eight cases regarding the use of accessible information technology, and four cases concerning the service quality of private organisations, personal affairs and other matters.

10.1.3. Public education and communications

We believe that increasing public awareness and acceptance of VIPs is very important for our full integration into the community. Therefore, Blind Union has always endeavoured to promote public education so that the public can have a correct understanding of the life and ability of VIPs and become aware of our needs, making Hong Kong an inclusive society.

Public education seminars and activities

The public education group consisting of visually impaired members organised public education seminars and training sessions for more than 31 schools and organisations during the year. Target groups included frontline civil servants, access co-ordinators and access officers of the Government, frontline staff from the private sector and teachers and students from a number of universities, primary schools and secondary schools. A total of around 2,500 people took part.

Inclusive experiential activity

Sponsored by the Labour and Welfare Bureau, "White Cane Carnival 2019" was originally scheduled to be held on 20 October 2019. However, it was cancelled due to the social situation at that time. Instead, 10 free public education talks to schools and organisations were arranged from November 2019 to January 2020. In addition, a 3-day event "Express Love with Braille" was held, visiting Hong Kong, Kowloon and the New Territories in a Promotion truck to introduce the characteristics of Braille to the public and allow participants to touch Braille so as to let them understand how visually impaired people learn and to promote inclusion. The number of participants was about 1,500.

Communication work

Social media, online news and publications

Hong Kong Blind Union communicates with the public on issues related to the visually impaired through different channels, and promotes the spirit of self-help and mutual help of the visually impaired, which reflects our vision.

In order to let members and the public know the latest happenings of Blind Union, we regularly upload relevant information to the official Facebook page.

Also, we tried and opened up new platforms for promotion to the public and communication with members, thus opening an official Instagram in April 2019.

In addition to online platforms, Blind Union regularly publishes different publications. This year, three issues of the newsletter "Better Tomorrow for All" were published, and 57 programmes of "The Voice" were produced.

New cartoon mascot for HKBU

HKBU invited an illustrator to design cartoon mascots with the theme of white cane and Braille, namely, Brother White Cane, Sister White Cane and Braille Soldiers to help promote the concept of inclusion.

"Let Our Voice Evoke Our Love" Audio Drama

Thanks to the sponsorship of the Lee Kum Kee Family Foundation, HKBU organised an audio drama script writing competition namely "Let Our Voice Evoke Our Love" in 2018 and three award-winning scripts were adopted to produce audio dramas.

The launch event of the audio dramas was held on 24 August 2019, and members who were involved in the voice performance and editing, former TVB sports anchor

Ng Ka-him Vincent, DJ Pang Ka-man Jacqueline and RTHK DJ Wan Tsz-lung William were invited to attend. The three audio dramas were also uploaded to HKBU's website and our YouTube channel for public listening.

10.1.4 Fundraising activities

About 50% of the funding for our service development comes from public donations each year. The remaining less than 50% is from the government's annual recurrent grant. The donations received are mainly used to support VIPs in education, employment, welfare, social participation and accessible information technology services and to encourage their full integration into society.

Flag Day 2019

This year's Flag Day was held in the Hong Kong Island on 15 June 2019. Around 1,000 volunteers were involved, raising about HK\$600,000 in total.

Braille postcard fundraising campaign

Collaborating with calligraphists Draword and Inkitect am.studio, Blind Union launched a set of Braille charity postcards in Chinese and English to promote Braille in the community and the notion of equal access to information. The postcards were sold on consignment at different shops of social enterprises. All proceeds benefited services supporting the visually impaired and their family members.

Donation box campaign

Not only working with schools, Blind Union also joined hands with various corporates, including Café de Coral Group, Tai Hing Group and Sun Hung Kai Properties, to place donation boxes at their outlets and malls. A sum of about \$120,000 was collected this year.

Coin Dragon kiosk donation

Blind Union teamed up with Coin Dragon Limited, an operator of a network of fully automated coin exchange kiosks, enabling supporters to donate their spare change through Coin Dragon's coin deposit machines at 42 locations in Hong Kong.

"01 Heart" fundraising campaign

To raise awareness of the work of Blind Union and of the needs of the visually impaired, we collaborated with local media HK01 to set up a promotional page on its "01 Heart" online fundraising platform. With the support of the public, we will be in a better position to provide the needed services for the visually impaired and to empower them to achieve their fullest potential, building a more inclusive society that caters to diverse talents.

10.1.5 中國內地及海外交流 Exchanges in Mainland China and overseas

Attending conferences and exchanges overseas

Blind Union puts great emphasis on connections and interactions with organisations for the visually impaired on the Mainland and overseas. In 2019, we joined a number of international conferences and activities, including the committee meetings of the World Blind Union from 5-8 May in Athens, Greece and the Rehabilitation International Asia and Pacific Regional Conference held in Macau from 26-28 June, at which Mr Ho Ka-leung Jason, Financial Secretary of Blind Union presented the research findings of the "Study on Employment Situations of People with Visual Disabilities".

To prepare for the launch of the Jockey Club Sports Programme with Audio-description Service, staff and Executive Committee members of Blind Union went to the United Kingdom at the end of February 2020 and visited related organisations to learn about their experience in promoting audio description for sporting events. In March 2020, our representatives participated in the 35th CSUN Assistive Technology Conference held in California, USA and delivered a speech on the Jockey Club Smart City Walk Project, discussing its objectives and content and sharing updates on the most recent indoor navigation technology.

10.2 Services Centre

The scope of work of the Services Centre (the Centre) is closely related to the life of visually impaired persons (VIPs), including recreational, sports and cultural activities, life adaptation and services for the newly blind. The objectives are to help them live independently and enable them to integrate into the community.

Social and recreational activities

The Centre organised 67 cultural and recreational activities throughout the year for our members to expand their social circles, including local tours, recreational and sports activities, dining, exhibition visits, music or show appreciation, social gatherings, health talks and cooking classes. The total attendance of VIPs and sighted companions were 1,929 and 1,016 respectively. In view of the pandemic, the Centre arranged online

activities in March, in a bid to establish a new channel to get in touch with our members.

To mark the 55th anniversary of the establishment of Blind Union, the Centre organised a joint celebration, the 2019 Christmas cum Blind Union's 55th Anniversary Dinner, in December. We were honoured to have our first-term President and the incumbent President to share memories of the past and the outlook for the future.

This year, the Centre received a grant under the Innovation and Technology Fund Application in Elderly and Rehabilitation Care Fund from the Social Welfare Department for procuring an audio-description reception system which could be used in topical exhibitions or visits. VIPs could receive the visual information described by audio-description professionals or guides via the system, thus enhancing their experience during those visits.

Continuing learning courses

A diverse array of continuing learning courses were held, ranging from Cantonese Opera, hiking and fitness, Baduanjin Qigong to Yoga, alongside hydro fitness, social dance and yoga classes jointly organised with the Leisure and Cultural Services Department. With sponsorship from Zonta Club of Hong Kong East, more courses were available this year to encourage different fields of interest, such as pop song singing, tea brewing and tasting and dessert and snacks making, with the aim of boosting mental health and the quality of life of our members. A total of 97 classes were held with 922 and 387 visually impaired and sighted persons participating respectively. To round off some of the courses, public performances were arranged for participants to showcase their talents.

Group activities and volunteer training

Regular interest groups of the Centre included Chinese music, Karaoke, card game and The Jumpers, a group formed by pop song enthusiasts. The groups had a total of 92 gatherings for the past year with a VIP-member attendance of 1,064. A new group, Taste of Life, was established this year with a focus on nurturing growth. Some of the groups organised community services or performances for their members to sharpen the skills and for the community to get to know more about VIPs. In addition, a total of eight volunteer training sessions were held throughout the year with 204 participants in total.

District-based activities

To forge closer bonds amongst members and strengthen their community support network, the Centre promotes a community-based service concept that brings services into the community. During the year, we organised 46 activities in our five designated districts, namely the New Territories West, the New Territories East, the Kowloon West, the Kowloon East and the Hong Kong Island. Catering to the different interests of VIPs, a wide range of activities were organised from dining, shopping to community familiarisation tours, with 761 VIPs and 464 sighted companions taking part respectively. Small community gatherings were also launched this year to take care of members living in remote areas, enabling them to get together and establish connections.

Services for the elderly

To ensure the provision of adequate support to the visually impaired elderly, the Centre uses multiple approaches to reach out to this group of individuals, especially those members who are relatively inactive, with the aim of understanding their current conditions and support network better and introducing the services offered by the Centre and available resources in the community.

This year, highlights of our elderly services included care calls, visits and case follow-ups. The Centre continued its yearlong telecare services with designated staff making calls to members aged 60 or above to find out whether community support services were sufficient, with that taken into account when determining the long-term development directions. The Centre collaborated again with the Hong Kong Red Cross to train up volunteers to pay regular visits to those elderly members who seldom participated in our activities, amounting to 147 visits throughout the year. Members of the caring group met regularly and made follow-up phone calls to our elderly members to check on their well-being and latest conditions. 250 phone calls were made throughout the year to show our care and concern. The Centre also organised topical talks and recreational activities on a regular basis to enrich the lives of our elderly members. The attendances of visually impaired elderly and sighted companions were 181 and 107 respectively.

Individual funding programmes

Community Support Service for VIPs and their Families

The funding from Social Welfare Department for this programme was renewed for three years from 1 January 2018 to 31 December 2020. In addition to the counselling for the newly blind and their caregivers, tailor-made life skills training and district support services for VIPs, the Living Environment Adaptation Service has also been included in the plan. This shows that the importance of the service for VIPs has been recognised by Social Welfare Department.

The new programme is characterised by the introduction of a peer support model to provide support to the families and caregivers of the visually impaired through case and group work to enhance the care and communication skills of the carers.

We assisted a total of 39 cases of newly blind and caregivers in the period from January to December 2019 to cope with difficulties in their lives. Eleven support and mutual help groups and six activities were held to enable them and their family members to build up support networks. In the same period, 287 people used the escort service. It is hoped that, through various interventions such as case counselling, individual or group training, escort services for medical appointments and personal business as well as community education, the Centre can enable newly-blind persons to re-integrate into their communities and live independently.

Living Environment Adaptation Programme mainly assists VIPs who experience challenges due to estate redevelopment, decantation, shifting jobs or changes in family or eyesight conditions. During the year, the Centre followed up on 17 cases, enabling them to adapt to new travelling routes, to familiarise themselves with the new neighbourhood and thus to live independently.

Counselling and support services

With the support from The Community Chest of Hong Kong, a total of 31 cases were handled during the year. Workers catered to the needs of individual members by means of emotional support and resource referrals. During the year, a total of five activities were rolled out, with the total attendance of 29 and 15 VIPs and their sighted companions respectively.

10.3 Jockey Club Vocational and Educational Resources Centre

The scope of work of the Jockey Club Vocational and Educational Resources Centre (VERC) includes advocating equal opportunities in education and employment for VIPs, helping them cope with problems in study and work, and enhancing their personal growth and development.

10.3.1. Supportive Services for Visually Impaired Students

With funding from The Community Chest of Hong Kong, we continued to run the Supportive Services for Visually Impaired Students. A total of 479 sessions of services were provided, with more than 2,052 participants. The services provided are as follows:

Counselling and support services

This year, VERC handled over 36 counselling and support cases. With the use of casework approach, our staff had an in-depth understanding of the needs of individual visually impaired students and provided services for them, including support for their learning, emotional support and resource referrals.

One-on-one district-based homework tutoring support services

This year, a total of three phases of "district-based" homework tutoring support services for visually impaired students were organised. We arranged volunteer tutors to have one-on-one homework tutoring for visually impaired students based on their districts of residence and learning needs. 18 tutors served 16 visually impaired students from 10 schools, providing a total of 371 hours of services with 213 participants.

Personal growth experiential activities

A total of 29 personal growth experiential activities were held this year. 291 VIPs and sighted persons participated in the 32 sessions of these activities and among them, 170 were visually impaired students and their parents. Activities ranged from music, sports, arts, culture, volunteering, craftsmanship, community services and so on. Through these activities, we hoped to facilitate visually impaired students' personal growth. Due to the social unrest and pandemic, some activities were cancelled.

Talks on "Inclusive Campus" / online radio programme "Integrators' Zone"

The VERC regularly imparts the message of equality and inclusion in schools. During the year, we visited nine secondary schools and two organisations, held 12 talks on "Inclusive Campus" for 1,081 teachers, students and the staff of Education Bureau.

In addition, we produced 12 episodes of the online radio programme "Integrators' Zone" for the year, which enabled the public to know more about the situation of inclusive education for students with visual impairment. Close to 1,000 people listened to the programmes online from April 2019 to March 2020 while about 1,300 people accessed the programmes through the hotline system. The programme allows the public to understand the inclusive education of visually impaired students.

Support for parents

This year, we continued to promote parents and parent-child work with the support of The Community Chest. A total of five activities themed around family education, parenting and parent-child relationship were organised. We stayed in touch with 33 families with visually impaired children through two WhatsApp groups and showed our care and concern for the needs of the parents and their visually impaired children through face-to-face and group meetings. We also invited representatives of the Education Bureau to visit Blind Union to exchange views with the visually impaired students and their parents on education policies and the progress on promoting inclusive education. Amid the pandemic, staff in charge made phone calls to 30 families to find out the learning progress of the visually impaired children during class suspension.

Other education-related activities

Group work

The Centre organised four groups providing 28 sessions of activities, including NVC TA Mutual Support Group, VERC Student Job Attachment Group, Wing Chun Martial Art Group and VIPs Civil Society Concern Group. The total number of group members was 24 and the total attendance of the groups was 143, with an average turn up rate of 57%.

Continuing education

A course on the application of assistive tools for study and work using smartphone, which was carried over from the last school year (September 2018 to August 2019), was completed this year. A total of 10 members enrolled and the total attendance was 56, with an average turn up rate of 80%. We organised six adult education courses funded by the Labour and Welfare Bureau during the school year 2019/20 (September 2019 to August 2020), covering a range of topics from Convention on the Rights of Persons with Disability, the use of smartphone and mobile apps, basic applications of computer, the application of assistive tools for work and study using smartphone, Internet basics to word processing fundamentals. Due to the social events and the COVID-19 pandemic, the above courses could not be run for the present moment. The Centre had however organised Wing Chun courses to encourage diversified development.

DSE summer internship programme

Organised by the VERC, the DSE internship programme returned for its fourth edition. Five young members, who just took the HKDSE examinations, joined the 100-plus-hour internship spreading over two months. As last year, in addition to an array of activities, arrangements were made for the interns to get more involved in the work of Blind Union and our Centre, covering education, employment and advocacy work. All five students expressed that they had better understanding of the Centre, operations of Blind Union and the workplace culture of the social welfare sector upon completion of the programme.

Scholarships

Six visually impaired young persons applied for the Lee Bing Vocal Music Development Fund of 2019/20 while eight applied for the Li Chu Shuk-kwan Education Fund. The related interviews and award presentation ceremony had to be postponed indefinitely due to the COVID-19 outbreak. This year, a new open category was added to the Li Chu Shuk-kwan Education Fund's non-academic awards to encourage non-student young persons aged 15 to 35 with outstanding talents and to promote whole-person development.

International exchange programmes – Around the world in the dark

1. Funded by the Dialogue in the Dark Foundation, Blind Union delegation's visit to Vietnam was held between 5-9 June in 2019 with 11

members joining. Activities included visits to the local organisations and schools for the visually impaired, vocational training centres for persons with disabilities and enterprises employing them. The delegates learned more about the hierarchical structure of the local organisations for the visually impaired while realising the related services and support were a little behind that of Hong Kong. As for education, Vietnam advocated inclusive education by arranging volunteers to support visually impaired students, who also had the opportunity to study at universities. The delegation's visit enabled the attendees to understand more about the employment and education opportunities of the visually impaired locals.

2. With sponsorship from the Hong Kong-Taiwan Economic and Cultural Cooperation and Promotion Council, the Parent-child services Exchange Tour for Visually Impaired Children was held from 23-26 August. There were 32 participants from 11 visually impaired families joining. The purpose of the tour was to deepen the relationship between the visually impaired children and their parents so as to prepare the way for launching this service. Participants enjoyed the visits to the Taipei School For The Visually Impaired, Taipei Parents' Association for the Visually Impaired and the tactile art workshop at National Palace Museum. The tour was successfully concluded with its objective achieved, laying the groundwork for the further development of our parent-child services.

10.3.2 Career development Services

Supported employment services

We continued to offer Supported Employment Services funded by the Social Welfare Department, serving more than 40 users per month on average and a total of 52 users throughout the year. Among them, 13 service users secured employment (i.e. being employed continuously for six months and receiving a monthly salary of more than \$1,500). Other than that, the Centre assisted the application of the Social Welfare Department's The Central Fund for Personal Computers (for two visually impaired members), Support Programme for Employees with Disabilities (for one visually impaired employee) and Jockey Club IT Scheme for People with Visual Impairment (for one visually impaired member) for purchasing assistive tools and computers.

From 1 December 2018, additional funds had been allocated by the Social Welfare Department for the Supported Employment Services. Apart from the existing employment counselling and work skills training, a variety of new services were introduced including job attachment, job trial and post-placement services. Under these new services, three members were offered job attachment or job trial opportunities.

Employment related programmes and activities

Blind Union continued to take part in the work of the e-Connect Network, including the setting up of a Facebook page and regular participation in the job fairs arranged by the organisations under the Network. Some of our members managed to secure employment in these job fairs.

Visually impaired magician training programme

The visually impaired magician training programme was held again from September to December 2019. A total of six lessons were delivered by seasoned magicians, teaching the participants many magic tricks, performance techniques and ways to interact with the audience. We encouraged trainees with outstanding performance to join the volunteer teams upon completion of the course and to perform in public or in events arranged by various organisations.

Sports massage therapist training course

Founded by students majoring in Chinese Medicine or Social Science of the University of Hong Kong, Heightened Senses collaborated with Blind Union to launch a Sports Massage Therapist Training Course in July 2019 with 16 members participating. Conducted by professional visually impaired therapists from Taiwan, the course covered the specific skills and techniques for giving sports massages. Participants who completed the course were offered opportunities to serve athletes of the Hong Kong team and renowned sports teams. Most trainees were able to land a job after passing all the examinations. Heightened Senses is now a social enterprise and strives to make work arrangements for sports masseurs upon completion of training.

Other employment related training courses

To equip VIPs with skills that help broaden their career horizons and discharge their duties at the workplace, a course on computer skills for job application was first launched between July and August 2019. With eight members joining, it was specially designed for those who would like to take up clerical duties, with a focus on the use of text to speech software and ways to apply for jobs online. The second course was held between August and October 2019 for participants to learn how to use Microsoft Office, a word processing software. A total of 10 members joined this course.

10.3.3. Advocacy and research

Advocacy on education policies

Support services for DSE students

Between June and July 2019, the Centre collected and compiled the views of students who sat the DSE examinations last year. Later on 30 July 2019, we met with representatives from the Hong Kong Examinations and Assessment Authority to follow up the suggestions and ideas proposed this year and those submitted in the past four years. The Hong Kong Examinations and Assessment Authority responded positively, with most of our suggestions being taken into consideration or accepted, enabling fairer examination arrangements for visually impaired candidates in the future.

Concerns on the launching of senior secondary curriculum by Ebenezer School

On the launching of senior secondary curriculum by Ebenezer School in school year 2019/20, Blind Union showed its concern and followed up closely. We met with the Education Bureau on 8 April 2019 and also joined the meeting held on 9 September later in the year which was organised by the Education Bureau with Ebenezer School and The Hong Kong Society for the Blind, raising our suggestions and concerns on issues like student admission criteria and review arrangements.

Advocacy on Advocacy on employment policies

Concerns on the arrangements of the redevelopment of Factory for the Blind, founded by The Hong Kong Society for the Blind

This year we continued to follow up the relocation arrangements for The Hong Kong Society for the Blind's Factory for the Blind, organising collective actions outside the factory's gate on 17 April 2019 together with the Redevelopment of the Factory for the Blind Concern Alliance and other concerned individuals. We asked for appropriate arrangements during the redevelopment period and the establishment of a

communication platform that included the factory workers. Blind Union also took part in visits to the provisional site allocated by the Government at Ping Shek school premises, consultation meetings organised by The Hong Kong Society for the Blind and communication platforms concerning the redevelopment project.

Meetings with the Social Welfare Department regarding the Support Programme for Employees with Disabilities

Representatives of Blind Union met with the Social Welfare Department on 27 August 2019 to discuss how to improve the Support Programme for Employees with Disabilities. In the meeting, we presented our recommendations that aimed at alleviating the difficulties faced by the visually impaired during the application process and participation in the programme. The Social Welfare Department would optimise the Support Programme for Employees with Disabilities towards the end of 2019 to make improvements, including speeding up the approval process, reviewing the change of employment arrangements and considering to raise the maximum level of support.

Other employment related initiatives

The Centre continued to send representatives to get involved in the work of the Alliance of Quota System for Disabled Persons. On top of the regular meetings for exchanging views, we participated in the various actions of the Alliance during the year including meeting with the Chairman of the Employment Group of the Hong Kong Rehabilitation Programme Plan on 23 October to express the stance of the Alliance on the plan. During the consultation period, we assisted in collecting opinions and views in two areas, namely education and employment and also participated in some public consultation expressing the stance of Blind Union.

Research on the current employment situation

The research on the current employment situation of VIPs conducted in collaboration with Professor Wong King-shui of the Chinese University of Hong Kong's Social Work Department was completed in April 2019. The full report was submitted to the Secretariat of the Hong Kong Rehabilitation Plan together with a covering letter as part of Blind Union's views.

10.3.4 Education of VIPs in China

Support for visually impaired students in China

Financial assistance under the Education Fund for People with Visual Impairment in China was provided in the form of grant to support visually impaired students in Guangdong Meizhou Special Education School, Zhanjiang Special Education School and Shandong Binzhou Medical College. As at 31 March 2020, 34 students benefited from the grants, amounting to RMB127,040.

10.4 Accessible Digital Technology Centre

The Accessible Digital Technology Centre aims at improving daily lives of visually impaired persons (VIPs) with the use of technology. Our work scope includes the development of assistive aids, technical support and training, promotion of accessible technology design and application, and provision of support and consultancy services to organisations and needy individuals.

10.4.1 Jockey Club Smart City Walk Project

Recommended by HKSAR Chief Executive's Community Project List and funded by Jockey Club Charities Trust, the four-year Jockey Club Smart City Walk Project was launched in October 2017. Under the project, we developed an indoor navigation mobile app Smart City Walk with the integration of different navigation technologies by using voice and text to guide users to the desired destinations. With enhanced walkability, the visually impaired and other groups in need such as the elderly could go out independently at ease. Training was provided to strengthen their abilities to use information technology to get connected with the world. In addition, seminars and sharing sessions were held to raise public awareness of the needs of the visually impaired.

In July 2019, the Smart City Walk mobile app was officially launched, available on both iOS and Android. As at March 2020, there were 1,284 downloads. The launching ceremony of the Smart City Walk mobile app was held on 21 September 2019 at the Lecture Theatre of the Main Block of Tseung Kwan O Hospital. We invited representatives from our venue partners to attend the launching ceremony, and the venue partnership signing ceremony was held.

As at March 2020, Smart City Walk had already lined up with 34 indoor venue partners, including Immigration Department, Leisure and Cultural Services Department, Open University, Ebenezer School, Hong Kong Guide Dogs Association, Hong Kong Convention and Exhibition Centre and many shopping centres. Blind Union continued to meet with the management teams of different venues and government departments including Housing Authority, Home Affairs Department, Lands Department, Airport Authority, Hospital Authority, MTR Corporation, tertiary institutions and developers of other shopping centres, hoping to increase the number of venue partners to 150 by September 2021.

In March 2020, Blind Union participated in the 35th California State University Northridge Assistive Technology Conference in the US. Our representative delivered a presentation on the Jockey Club Smart City Walk Project, briefing the participants its purpose and content and sharing with them the most recent indoor navigation technologies. We also introduced to the public the Smart City Walk mobile app through newspaper and radio interviews and participation in the Gerontech and Innovation Expo cum Summit 2019.

In addition, Blind Union conducted four sessions of training courses for VIPs in need with an attendance of 48. We also organised five public education activities to give a brief on VIPs' use of mobile phones, the basic concepts of information accessibility and the application of the Smart City Walk mobile app. Our audience included staff from HSBC, Immigration Department, Housing Authority and Equal Opportunities Commission. The total number of participants was 270.

10.4.2 Promoting accessible information technology

Blind Union spares no effort in promoting the design and application of accessible digital technology. To better understand the accessibility policies, implementation progress and usage rate of accessible websites across the Asia Pacific region, we conducted a survey from July to November 2019. We received feedback from 12 countries and territories. Six website categories, including governments, banks, health care institutions, transportation, media and online shops, were then selected for web accessibility evaluation with the 10 basic success criteria specified under WCAG 2.0, allowing a better understanding of web accessibility situation in these countries and territories.

Upon the invitation of members from different sectors, including Office of Government Chief Information Officer, HSBC, Hong Kong Red Cross and Fuhong Society of Macau, Blind Union shared with the audience information on website and mobile app accessibility and their related requirements.

10.4.3 Organising IT interest groups

IT interest groups of various themes including smartphone application and IT skills and knowledge enhancement were regularly organised for members during the year. To embrace better skills and the latest trends, members shared with each other in the gatherings their experience and information about new products. Each group met 19 times during the year, and the number of participants was about 69.

10.4.4 IT training and support

Due to the social events and the coronavirus pandemic, only three computer application courses were conducted with a total of six participants throughout the year. The Centre also offered helpdesk service for handling enquiries about computer software and hardware and assistive tools, along with WhatsApp support service starting from August 2019 as an additional platform for members to ask questions. The Centre received a total of 1,607 phone-in enquiries and 330 face-to-face enquiries during the past year.

The Accessible Digital Technology Newsletter was published monthly for members to stay on top of the latest information technologies. There were 440 subscribers and about 45,300 webpage hits in the year.

10.4.5 “Smartphone Subsidies Scheme” for VI elderly

Sponsored by the Standard Chartered Hong Kong 150th Anniversary Community Foundation, Blind Union provided financial aid to 102 visually impaired elderly to buy smartphones at an affordable price. In April 2019, the elderly started to receive their devices and attend training workshops organised by Blind Union, in which they learnt how to make good use of smartphone and enjoyed the convenience enabled by modern technology. Training workshops were conducted every week until mid-December 2019 to facilitate the learning process. 84 sessions were held with a total attendance of 405.

10.4.6 Development and enhancement of assistive software and mobile apps

Blind Union continued to update and optimise various apps with funding from the Jockey Club E-Learning for All Project (ELFA), including updating EasyDots for Mac users to support the latest MacOS version. In addition, we continued to upgrade the NVDA add-on for HKBU to ensure compatibility with the official version.

10.4.7 Development of internal IT management system

Funded by the Social Welfare Development Fund of the Social Welfare Department, Blind Union continued its efforts to work on two IT projects this year, including the development of a new information dissemination system to enhance our existing telephone hotline system and the launch of mobile website and app for VIPs to conveniently access information of Blind Union. We also kick-started the development of a human resources management system to improve our management efficiency. In addition, we made use of cloud services to manage the organisation's documents and website for enhanced system security and stability.

10.5 Accessibility Services Office

The scope of work of the Accessibility Services Office includes implementing social enterprise services, the Jockey Club E-Learning For All project and Jockey Club Sports Programmes with Audio-description Service to improve community accessibilities as well as provide various kinds of supportive services for people in need.

10.5.1 Jockey Club E-Learning for All Project (ELFA)

Funded by The Hong Kong Jockey Club Charities Trust, the project continued to provide supportive services to students with print disabilities from primary to tertiary level. From 2019, its service coverage has been extended to non-students. As at March 2020, 355 individual students, 39 adults (non-students) and 111 schools (3,756 students with print disabilities) enrolled as service users. This year, 1,886 sets of electronic teaching materials, textbooks and examination papers (56,443 pages in total) were transcribed and 210 sets of tactile materials were produced for students in need. A total of 121 participants attended the training workshops organised by the Centre. 1,455 copies of software and mobile apps developed by Blind Union were distributed for free.

As part of the Project, an online platform was set up to provide a variety of services such as free online optical character recognition (OCR) service, accessible e-book library, tactile teaching material library and bi-monthly e-learning newsletters. In collaboration with the University of Hong Kong, we conducted a two-year longitudinal study to explore the impact of e-learning tools and resources on people with print disabilities. A press conference titled “An Effectiveness Study on E-learning Modes among Adults and Students with Visual Impairment” was held on 27 August 2019 at the University of Hong Kong to disseminate the research findings.

The Project has been funded by The Hong Kong Jockey Club Community Project Grant since April 2019. With this, it has become a regular service of Blind Union, making more long-term planning for the service possible.

10.5.2 Jockey Club Sports Programmes with Audio-description Service

Funded by The Hong Kong Jockey Club Charities Trust and launched in January 2020, the Jockey Club Sports Programmes with Audio-description Service was the first of its kind in Hong Kong catering to the needs of the visually impaired. The three-year long service aims to facilitate the participation in major sporting events without barriers. Aside from providing VIPs and other people in need audio-description service, we intend to formulate professional guidelines for sports programmes with audio-description tailored for Hong Kong and to train up qualified audio describers, in an effort to create an inclusive society. The service will include an online platform for relaying sporting events and programmes for sharing sports news and information.

During the first quarter of 2020, we started off the preparatory work for the service. Representatives of the team went to the United Kingdom at the end of February to visit local organisations concerned to learn about their experience in promoting sports audio-description services. As many sporting events are being postponed or cancelled amid the COVID-19 pandemic, we share and pass on sports knowledge to the visually impaired through online activities or programmes in the meantime. The team is all set to create thrilling experience for the visually impaired to enjoy live sporting events when games resume, hopefully in the near future.

10.5.3 Social enterprise services

Operating on a social enterprise model, Blind Union strives to promote barrier-free community facilities, acquire suitable daily necessities, as well as create employment opportunities for visually impaired persons. Our social enterprise business responds to the HKSAR Government's

target of promoting barrier-free facilities and services, playing a leading role in building an inclusive society.

Web Accessibility For All (WAFA)

Funded by the Home Affairs Department's "Enhancing Self-Reliance Through District Partnership Programme (ESR Programme)", the social enterprise Web Accessibility for All (WAFA) was set up in 2013 to promote accessible digital technology. WAFA provides accessible website training and consultancy service. It not only promotes accessible digital technology, but also creates employment opportunity for visually impaired persons. As of this year, WAFA provided testing and consultancy services to more than 550 web pages and mobile apps.

Production of tactile maps and consultancy for audio systems

In response to the Government's policy of promoting accessibility, the enterprise continued to produce and provide consultancy services for tactile maps and audio systems as well as engage in the production and sales of tactile signage. To cater for the needs of different people, our services were provided with references to the standard in the Buildings Department's "Design Manual: Barrier-free Access 2008", and also views given by our staff and members with different levels of visual impairment.

EasyBuy

To ensure the products selected met more of our members' needs and to tap the self-help spirit, we invited several members to form a group to help source more suitable products and widen the choices of economical and quality goods for other members. Since 2016, we have also started adopting group-purchase so that members could acquire high quality products with a low price tag.

Braille / text transcription services

Our social enterprise provides the service of adding names, phone numbers and other information in Braille on ordinary name cards. Our services also include converting printed materials, Braille and audio files (such as interview recordings) into text or Braille format. Target customers include government departments, private companies, social welfare agencies and tertiary institutions. Our business not only provides job opportunities for visually impaired people but also makes information accessible among the visually impaired, the public and related organisations.

Employing VIPs to work at social enterprise as assistants

To promote the employment of the visually impaired, Blind Union strives to hire VIPs and conduct on the job training, enabling them to give full play to their strengths, gain different work experience and provide professional services to clients. At present, our social enterprise employs 27 visually impaired persons with duties ranging from testing accessibility of websites and mobile apps, offering barrier-free facility inspection consultation services and Braille and voice transcription.

This year, our social enterprise organised eight sessions of training for sharpening the professional skills of VIPs with 72 participants attending. Barrier-free facility inspection was the key area of training, of which two sessions were delivered by a related research and consultancy firm.

11. SERVICES STATISTICS

MEMBERS

Full Members (1,709 Members)

Gender	percentage
Male	53.00%
Female	47.00%

Age	percentage
17 years old or below	2.48%
18 - 59 years old	49.11%
60 years old or above	48.41%

Associate Members (387 Members)

Gender	percentage
Male	37.83%
Female	62.17%

Age	percentage
17 years old or below	0.30%
18 - 59 years old	47.80%
60 years old or above	51.90%

Rights advocacy

This year, we handled a total of 35 cases where members were not able to live independently in their communities. These include:

Case Category	No. of Case
Inadequate barrier-free facilities in the communities	7
Transportation and transport services	9
Public services, e.g. medical treatment and housing	6
Disability discrimination	1
The use of accessible information technology	8
Service quality of private organisations, personal and other affairs	4
Total	35

Public Education

Target	No. of Participant (No. of School/ Organisation)
School	1,280(16)
Organisation	1,253 (15)
Total	2,533 (31)

SERVICES CENTRE**Social & recreational activities**

Activity Category	No. of Session	No. of Attendance (VI / S)
Local tour	3	98/71
Exhibition visit	14	256/179
Recreation & sports programme	7	51/31
Music/show appreciation	13	200/200
Dinner gathering	5	684/325
Member gathering	14	501/138
Health talk	6	77/25
Cooking class	3	28/34
Others	2	34/13
Total	67	1,929/1,016

Continuous learning courses

Course Category	No. of Session	No. of Attendance (VI/S)
Cantonese opera class	29	238/70
Hiking team	3	26/38
Fitness class	10	123/61
	8	87/35
Badnanjin Qigong class		
Pop Song singing course	5	53/NA
Tea brewig and tasting class	4	41/8
Dessert and snack making class	2	17/6
Yoga class	17	198/96
Hydro fitness course (Jointly organised by the Leisure and Cultural Services Department)	8	65/28
Social dance training Course (Jointly organised by the Leisure and Cultural Services Department)	4	19/14
Yoga training course (Jointly organised by the Leisure and Cultural Services Department)	7	55/31
Total	97	922/387

Group activities

Activity Category	No. of Session	No. of Attendance (VI)
Chinese music group	28	493
Karaoke group	19	179
The Jumpers	20	126
Card games group	17	223
Taste of life	8	43
Total	92	1,064

District-based activities

District	No. of Session	No. of Attendance (VI / S)
Kowloon East	8	200/123
Kowloon West	10	180/114
HK Island	8	117/87
NT East	10	105/68
NT West	10	159/72
Total	46	761/464

Elderly services

Service Category	No. of Session	No. of Attendance (VI / S)
Caring group gathering	2	12/ N/A
Caring group telephone caring condolences	N/A	250/ N/A
Regular visits	14	167/169
Recreational activity (seminar and outing)	6	181/107
總數	22	610/276

VI: visually impaired persons S: sighted persons

N/A : Not Applicable 不適用

JOCKEY CLUB VOCATIONAL AND EDUCATIONAL RESOURCES CENTRE**Education & development programmes**

Programme category	No. of Session/hr.	No. of Attendance (VI)
Support & development group	50	159
Personal growth activity	32	291
Continuing education	7	56
One-on-one district-based homework tutoring support service	371(hrs.)	213

Inclusive talks

Programme category	No. of Session	No. of Attendance (S)
Inclusive campus talk	10	1,026
“Get to know the visually impaired” workshop	2	55
Total	12	1,081

Profile of supported employment services users

(Total number of services users : 51)

Gender	No. of people
Male	30
Female	21

Education level	No. of people
Primary	1
Secondary	28
Tertiary or above	22

Age	No. of people
15 -35 years old	27
36 - 50 years old	18
50 years old or above	6

無障礙服務辦事處**Jockey Club E-Learning For All Project (ELFA)**

Profile of services users

355 students (16 students graduated) and 111 schools (3,756 print disabled students)and 39 adult services users.

Type of disability	No. of Student (graduated)
Visually impaired	83 (8)
Physical challenged	37 (0)
Dyslexia	199 (1)
Multiple disabilities	36 (7)
Total	355 (16)

Adult (not the student) services user	人數 No. of people
Visually impaired	39

Type of School / Institute	No.
Primary school	17
Secondary school	58
Primary school and Secondary school	3
Special school	8
Tertiary institute	20
NGO	5
總數 Total	111 (3,756 Student)

Services Numbers

Service	Statistics
E-books production	e-books : 362 , e-notes : 182 , e-papers : 1,342 printed pages in total : 56,443
Tactile teaching material	210 copies
Software distribution	software : 1,366 , App : 89
E-Learning For All e-newsletter	subscribers : 675

Activity Category	No. of Session	No. of Attendance
Training workshop	26	121

Social Enterprise Services

Total number of part-time assistant (VI): 27

Gender

Male: 20

Female: 7

Age

15-35 years old: 13

36-50 years old: 8

50 years old or above: 6

ACCESSIBLE DIGITAL TECHNOLOGY CENTRE

資訊科技興趣小組 IT groups

Event & groups Category	No. of Session	No. of Attendance (VI)
Apple Products Application Group	16	53
IT Knowledge Exchange Group	3	16
Total	19	69

IT training and support

Service	total
Hotline service	1,607
Face-to-face consultation	330
Total	1,937

Group	No. of Session	No. of Attendance (VI)
IT application workshop	3	6
Training group - Jockey Club Smart City Walk Project	4	48
總數 Total	7	54

“Smartphone Subsidies Scheme” for VI elderly

Service	No. of Session	No. of Attendance (VI)
Smartphone subsidies	/	102 people
Training of Smartphone application	84	405 attendance

12. Financial Highlights

STATEMENT OF COMPREHENSIVE INCOME

FOR THE YEAR ENDED 31 MARCH 2020

(ALL AMOUNTS IN HONG KONG DOLLARS)

	2020 HK\$	2019 HK\$
INCOME		
Donation and fund raising income	1,797,543.66	1,504,554.33
Project income	1,747,640.11	1,927,195.95
Programme income	1,790,379.38	1,629,848.77
Flag day income	688,333.40	601,589.63
Social Welfare Department subvention	5,229,774.00	4,459,944.00
Social Welfare Development Fund grant	32,245.00	248,565.00
Block Grant from Lotteries Fund	64,000.00	61,000.00
Labour and Welfare Bureau subvention	11,698.58	41,674.55
Community Chest Allocations	606,800.00	589,100.00
Hong Kong Jockey Club Charities Trust grant	8,368,099.37	5,673,731.63
Receipts from Public Subscription Permit No. 2019/136/1	14,414.50	-
Other income	303,360.81	215,373.45
	20,654,288.81	16,952,577.31
LESS: EXPENDITURE		
Personal emoluments	1,083,314.93	1,240,432.20
Programme and project expenses	17,804,372.49	14,650,886.47
Flag day expenses	65,698.90	51,512.50
Administrative expenses	375,626.23	197,688.79
Rent and rates	377,458.00	365,460.00
Audit fee	15,000.00	15,000.00
Utilities	175,967.90	155,726.83
Depreciation	2,590.00	3,104.00
	19,900,028.45	16,679,810.79
	754,260.36	272,766.52
Net transfer (to)/from Project funds not yet utilized	(12,487.77)	120,448.72
	741,772.59	393,215.24
APPROPRIATIONS		
Transfer from Labour and Welfare Bureau Surplus Account	20,970.54	-
Transfer to Li Chu Shuk-kwan Education Fund	(11,890.00)	-
Transfer from Lee Bing Vocal Music Development Fund	100,805.34	-
Transfer to Social Welfare Subvention Surpluses Account	(53,966.00)	(5,489.00)
Transfer to Lump Sum Grant Reserve	(243,961.23)	(47,054.65)
Transfer to Provident Fund Reserve	(32,908.41)	(39,647.56)
Transfer from Block Grant Reserve	-	1,530.00
Transfer from Social Welfare Department Community-based Support	-	-
Projects for Persons with Disabilities and their Families Grant	-	104,888.52
Transfer from/(to) Social Welfare Development Fund	79,880.03	(58,431.74)
Transfer to Social Enterprise Development Fund	(76,706.00)	(129,603.00)
	(217,775.73)	(173,807.43)
Surplus for the year	523,996.86	219,407.81

The annexed notes form part of the financial statements.

STATEMENT OF FINANCIAL POSITION
AS AT 31 MARCH 2020
(ALL AMOUNTS IN HONG KONG DOLLARS)

	2020 HK\$	2019 HK\$
ASSETS		
Non-current assets		
Property, plant and equipment	919.00	3,509.00
Investment in securities	186,123.79	183,313.31
	187,042.79	186,822.31
Current assets		
Stocks	20,350.73	21,874.55
Accounts receivable	3,197,339.14	2,627,329.93
Deposits and prepayments	80,189.20	151,517.86
Fixed deposits	9,889,232.15	9,081,038.34
Cash and bank balances	2,176,326.18	1,449,968.32
	15,363,437.40	13,331,729.00
Less: Current liabilities		
Accounts payable and accrued charges	414,599.73	455,164.14
Project funds not yet utilized	867,716.66	855,228.89
Deposits repayable and receipts in advance	2,333,214.41	740,665.26
	3,615,530.80	2,051,058.29
Net current assets	11,747,906.60	11,280,670.71
Net assets	11,934,949.39	11,467,493.02
RESERVES AND FUND BALANCES		
General Fund	2,915,483.42	2,391,486.56
Other Funds and Reserves		
Development Fund	5,516,610.31	5,695,105.91
Sister Moira Education Fund	149,867.19	151,122.07
Education Fund for People with Visual Impairment in China	620,963.15	718,770.99
Li Chu Shuk-kwan Education Fund	369,304.41	357,414.41
Lee Bing Vocal Music Development Fund	75,180.02	175,985.36
Labour and Welfare Bureau Surplus Account	6,469.96	28,508.30
Social Welfare Subvention Surpluses Account	115,216.00	66,739.00
Lump Sum Grant Reserve	861,490.66	607,756.54
Provident Fund Reserve	488,396.54	455,488.13
Block Grant Reserve	491.43	491.43
Social Welfare Department Community-based Support Projects for Persons with Disabilities and their Families Grant	83,671.34	83,671.34
Social Welfare Development Fund	260,143.85	339,997.87
Social Enterprise Development Fund	471,661.11	394,955.11
	11,934,949.39	11,467,493.02

以上帳目不是關於公司的指明財務報表，本會帳目本要涵蓋的財政年度的指明財務報表，將於會員大會後交付公司註冊處處長，並已就關乎該財政年度的指明財務報表擬備核數師報告，在會計師報告中：i)沒有保留或以其他方式修改；ii)沒有提述該核數師在不就該報告作保留的情況下以強調的方式促請有關的人注意的任何事宜；iii)沒有載有根據第 406(2)或 407(2)或(3)條作出的陳述。

The above accounts are not specified financial statements in relation to the company. The specified financial statements for the financial year with which those accounts purport to deal will be delivered to the Companies Registrar after the Annual General Meeting. An auditor's report has been prepared on the specified financial statements for the financial year. The auditor's report i) was neither qualified nor modified; ii) did not refer to any matter to which the auditor drew attention by way of emphasis without qualifying the report; iii) did not contain a statement under section 406(2) or 407(2) or (3).

Source of Income (Pie Chart)

2020	
INCOME	%
Hong Kong Jockey Club Charities Trust grant	41.0%
Social Welfare Department	24.5%
Donation and fund raising income	8.9%
Project income	8.9%
Program income	8.4%
Flag day income	3.4%

The Community Chest of Hong Kong grant	3.0%
Other Income	1.5%
Block Grant from Lotteries Fund	0.3%
Labour and Welfare Bureau Subvention	0.1%
	100.0%

Expenditure Analysis (Pie Chart)

EXPENDITURE	%
Program and Project Expenses	89.5%
Personal Emoluments	5.4%
Flag Day Expenses	0.3%
Administrative Expenses	2.0%
Rent and Rates	1.9%
Utilities	0.9%
	100.0%

13. ACKNOWLEDGEMENTS

政府部門及法定機構 Government Departments & Statutory Bodies	
公司註冊處	Companies Registry
教育局	Education Bureau
平等機會委員會	Equal Opportunities Commission
民政事務總署	Home Affairs Department
香港考試及評核局	Hong Kong Examinations and Assessment Authority
香港房屋委員會	Hong Kong Housing Authority
入境事務處	Immigration Department
勞工及福利局	Labour and Welfare Bureau
地政總署	Lands Department
康樂及文化事務處	Leisure and Cultural Services Department
政府資訊科技總監辦公室	Office of Government Chief Information Officer
勞工處展能就業科	Selective Placement Division of the Labour Department
社會福利署	Social Welfare Department
基金 Funds	
陳楊福和基金有限公司	Chen Yang Foo Oi Foundation Limited
黑暗中對話基金會	Dialogue in The Dark Foundation
	Hop Wai Foundation Inc.
李錦記家族基金	Lee Kum Kee Family Foundation

蔡榮森慈善基金有限公司	PL Choy Wing Sum Charitable Foundation Limited
紀恩基金有限公司	Remad Foundation Limited
渣打香港 150 週年慈善基金	Standard Chartered Hong Kong 150th Anniversary Community Foundation
香港公益金	The Community Chest of Hong Kong
香港賽馬會慈善信託基金	The Hong Kong Jockey Club Charities Trust
學校 Schools	
心光盲人院暨學校	Ebenezer School & Home for the Visually Impaired
港九街坊婦女會丁毓珠幼稚園	H.K. & K.K.W.A. Ting Yuk Chee Kindergarten
香港南區官立小學	Hong Kong Southern District Government Primary School
寶血幼稚園	Precious Blood Kindergarten
聖公會聖三一堂中學	S.K.H Holy Trinity Church Secondary School
聖公會聖馬太小學	S.K.H. St. Matthew's Primary School
天主教海星幼稚園	Star Of The Sea Catholic Kindergarten
台北市立啟明學校	Taipei school for the visually impaired
香港大學圖書館	The University of Hong Kong Libraries
漢師德萃學校	VNSAA St. Hilary's School
非牟利團體 Non-profit	

Organisations	
香港展能藝術會	Arts with the Disabled Association Hong Kong
亞洲婦女協進會油麻地頤老中心	Asia Women's League Limited - Yau Ma Tei Neighbourhood Elderly
醫療輔助隊少年團	Auxiliary Medical Service
志蓮淨苑	Chi Lin Nunnery
基督教家庭服務中心翠林工場	Christian Family Service Centre Tsui Lam Integrated Vocational Rehabilitation Services
黑暗中對話體驗館	Dialogue Experience
香港導盲犬協會	Hong Kong Guide Dogs Association
香港紅十字會支心行動	Hong Kong Red Cross Act of Care Project
香港導盲犬服務中心	Hong Kong Seeing Eye Dog Services
香港半山獅子會	Lions Club of Mid-Levels, Hong Kong
國立故宮博物院	National Palace Mun
新生精神康復會	New Life Psychiatric Rehabilitation Association
香港醫藥援助會	Project Concern Hong Kong
利民會 - 新翠實業社	Richmond Fellowship of Hong Kong - New Jade Manufacturing Centre
東九龍第一旅樂行童軍團	Scout Association of Hong Kong - 1st East Kowloon Group Rover Scout Crew
社團法人台北市視障者家長協會	Taipei Parents' Association for the Visually Impaired

香港基督少年軍	The Boys' Brigade, Hong Kong
	The Family of the late Madam Pau Siu Cho Wah
港台經濟文化合作協進會	The Hong Kong - Taiwan Economic and Cultural Cooperation and Promotion Council
救世軍柴灣青少年綜合服務	The Salvation Army Hong Kong Chai Wan Integrated Service for Young People
東華三院屯門綜合服務中心	Tung Wah Group of Hospitals Tuen Mun Integrated Services Centre
香港東區崇德社	Zonta Club of Hong Kong East
義工團體 Volunteer Groups	
屋宇署義工隊	Buildings Department Volunteer Team
上山下海在香港 - 山海義工團	SSHH - Volunteer Group
企業 Corporates	
	AD+RG architecture design and research group Limited
	Alan March Sport Limited
	Apple Inc.
雅集出版社有限公司	Aristo Education Press Limited

	BCD Travel Hong Kong Limited
突破出版社	Breakthrough Limited
大家樂集團有限公司	Café de Coral Holdings Limited
	Centre for Access to Football in Europe
周大福珠寶集團有限公司	Chow Tai Fook Jewellery Group Limited
顧張文菊、葉成慶律師事務所	Christine M. Koo & Ip, Solicitors & Notaries
香港城市大學出版社	City University of Hong Kong Press
換幣龍有限公司	Coin Dragon Limited
高立信有限公司	Collection Group Limited
商台製作有限公司	Commercial Radio Productions Limited
天地圖書有限公司	Cosmos Books Limited
皇冠出版社(香港)有限公司	Crown Publishing (HK) Limited
導新數控工程有限公司	Datamatic CNC Engineering Limited
教育出版社有限公司	Educational Publishing House
青塔印務有限公司	Green Pagoda Press Limited
香港 01	HK01
	Holiday Factory Limited
香港教育圖書公司	Hong Kong Educational Publishing Company Limited

心視界有限公司	Heightened Senses
躍思教育出版社	JumpStart Publishers
瓊華有限公司	King Wah Company Limited
傑志體育會	Kitchee Sports Club
區皇	Kui King
齡記出版有限公司	Ling Kee Publishing Company Limited
萬達髮品製造有限公司	Man Tat Wigs Manufacturing Limited
明途聯繫有限公司	MentalCare Connect Company Limited
	Metro Blind Sport
微軟香港有限公司	Microsoft Hong Kong Limited
現代教育研究社有限公司	Modern Educational Research Society Limited
香港鐵路有限公司	MTR Corporation Limited
胡定欣國際影迷會	Nancy Wu International Fanclub
東方新地	Oriental Sunday
牛津大學出版社	Oxford University Press (China) Limited
香港遨舍衛蘭軒	OZO Wesley Hong Kong
樂思教育出版有限公司	Pan Lloyds Publishers Limited
培生教育出版亞洲有限公司	Pearson Education Asia Limited
導師出版社有限公司	Pilot Publishing Company Limited

寶匙有限公司	Prosimex Company Limited
新輝建築管理有限公司	Sanfield (Management) Limited
渣打銀行(香港)有限公司	Standard Chartered Bank (HK) Limited
新鴻基地產代理有限公司	Sun Hung Kai Real Estate Agency Limited
太興集團控股有限公司	Tai Hing Group Holdings Limited
香港足球總會	The Hong Kong Football Association Limited
香港上海滙豐銀行有限公司	The Hongkong and Shanghai Banking Corporation Limited
九龍巴士 (一九三三) 有限公司	The Kowloon Motor Bus Company (1933) Limited
	Tough Jeans Limited
新假期週刊	Weekend Weekly
麥陳楊律師事務所	Winnie Mak, Chan & Yeung Solicitors
個人 Individuals	
	Cha Liu Bie Ju
	Chan Chor-man
	Chan Kin-chun
	Chan Ming-shan
	Chan Tak-sin
	Chan Wing-ming
	Chang Yun Po, Robert

張超雄博士	Dr Hon Fernando Cheung Chiu-hung
畫字	Draword
方保僑	Francis Fong
	Fong Ting-man
扈國強	Fu Kwok-keung, Edwin
	Fung Kwan-yee, Fanny
	Ho Wai-ha
	Hui Suet-to, Doris
築墨青	Inkitect am.studio
	Ip Tai-ho, Becky
	Kong Sarina
	Kwok Leung-ming
郭志桁太平紳士	Lester C H Kwok, JP
	Lam Ding-fung
	Lam How-mo, Ignatius
	Law Man-ting, Albert
李科和	Anson Lee
	Lee Chan-hung
	Lee Hoi-ki, Angelina
李景雄牧師	Rev Lee King-hung
	Lee Kwan-kit, Eddie
	Lee Shun-cheung

	Leung Kwok Chor, David
	Leung Yuk-ying
李詩禮	Li Si-lai, Silli
李德能	Li Tak Nang
	Li Wong On Ni, Annie
	Lim Gee-chung, Godfrey
	Lok Wai-ming
	Luk Siu Ming
	Mak Kam-chan
	Mak Lai-ching
	Mak Wing-ye, Winnie
文浩正	Jonathan Man
莫乃光議員, JP	Hon Charles Mok, JP
許遵發	Fred Sheu
	Tin Kwong Ping
	Tong Chong Sze
	Shirley Tsang
	Anne Wilkins
	Wong Kwai-sang, Roger
	Wong Lai-kwan, Fanny
	Wong Lok-quan
	Wong Man-kit

黃永康	Stanley W. H. Wong
	Wong Yan-hin
	Yeung Chu-kwong
	Yuen Wai-key
郁德芬博士 BBS, JP	Dr Alice Yuk, BBS, JP
	Yung Siu-shan
	Zint Erna
尹子龍(紫龍)	陳秋梅
方諾婭	陳詩賢
甘珮瑤	彭晴
伍家謙	楊吉璽
何錦明	楊詩敏(蝦頭)
呂晉謙	楊曉維
沈朗軒	劉文輝
林已人	鄭德惠
張佩琮	盧曼萍
梁允柔	鍾嘉敏
梁天富	蘇鈺瑩
許志群	

全體義工 All Volunteers

14. Acknowledgements – Donations of Epidemic Prevention Supplies

We would like to express our gratitude to the following organisations, bodies and individuals for their generous donations of epidemic prevention supplies.

Due to limited space, the donors list is not exclusive. Please accept our apologies. Donors are listed in alphabetical orders and chinses stroke orders.

Corporates / Organisations

Aeso Limited	PotatoSupermarket	香港花式跳繩會
Alpha -超卓團隊	Prime Green Industries Limited	香港城市大學評議會
Als.Dreamt	Red Moon International Holdings Limited	香港浸會大學
ASM - Hong Kong Strong	Rotary Club of Hong Kong Northeast	香港專業眼科視光師工會
Be Good To Life	Sabre Field Limited	香港賽馬會慈善信託基金
Cat and Play Limited	SINOMAX	泰誠
Ceres Resources Limited	Six Degrees PR	香港特別行政區政府行政主任協會
Coolistic	SkinVita	真瑩美健有限公司
Eztrend Fashion	Smile with us HK	素食群組(V CLUB)

Forever 28	United Depot 薑心比 心香港店	馬鞍山社區動力
Godly Beauty Limited	Verona Store	國際城市教會
Hustle Guy	Wellness X	基督教宣道會愛民堂
iBuy Fashion	一個人一首歌有限公司	堅道浸信會
Ideas For HK	土瓜灣之友	許善慈善基金有限公司
iFour Limited	小麗民主教室	博天城有限公司
Indigo Beaute	山海燕窩有限公司	喜居生活有限公司
Italian Tomato	志成吊車運輸有限公司	富衛
Jade Joy Limited	抗疫義工隊	華苗薈
JSEEKERS 基督徒老闆商會	李俊駒慈善基金	黃廷方慈善基金會
Kids Me Baby 歐美日韓嬰兒 用品店	忠醫診所	亂世同行
Kraze Style HK	松蔭園佛道社	新世界建築有限公司
Little Vegas	法鼓山	新世界發展有限公司
LOSCAM	肥皂農莊	新界扶輪社
Magic Tomota Studio	金迅找換店	惠康
Malayalam Academy (HK) Limited	宣道會錦繡堂	溫暖人間
Mococo	盈科拓展集團	瑜樂伽

Mrorganic Group Limited	美心集團	瑞安海鷗社
N & L (HK) Limited	香港中文大學	聖雅閣福群會
Nike	香港仔明愛	萬寧
Nodorie by bubbles	香港東北扶輪社	碧瑤綠色集團
OSLO 奧斯陸環衛有限公司	香港東區崇德社	嘉諾撒聖方濟向書院校友
Poppops	香港社會服務聯會	與虹同行

Individuals

GiGi Au	Jane Lee	Patcy Yeung
Camy&Annette	Janice Lee	Sam Yeung
Alex Chan	Jessica Lee	Tina Yeung
B Chan	Kim Kim Lee	Toby Yeung
Candy Chan	Mac Lee	Anita Yiu
Cara Chan	Micky Lee	Yip Cheuk Hang
Terry Chan	Cherry Leung	Yip Chi Pang
Chan King Man	E Leung	Yip Kai Kong
Chan Sze Kei	Kitty Leung	Yip Ngai Hang
Chan Wai Yin	Qnenne Leung	Candice Yu
Cherry Chan	Verona Leung	Carol Yu

Chloe Chan	Hoi Kit Leung	Karrie Yu
Dave Chan /陳太	Leung Ka Ying	Rick Yu
Erica Chan	Gloria Li	Todd Yu
Henry Chan	Nicole Li	Christy Yuen
Marco Chan	Shirley Li	Fannie Yung
Matthen Chan	Howard Ling	Tammy Yung
Ocean Chan	Francis Liu	Yu Wai Ying
William Chan	Natalie Liu	王翱天小朋友
Yvonne Chan	Henry Lo	王翱晨小朋友
Y. Chang	Alice Lok	田北辰議員
Carina Chau	Lok Wai Sze	司徒慧盈
Joyce Chau	Emily Loo	石沛力
Mark Chen	Audrey Lui	任惠敏 Yam Wai Man
Casper Cheng	Winnie Luk	余穎璣
Ken Cheng	Janis Ma	吳小姐 Joyce
Kim Cheng	Hedi Mak	吳志偉
Tim Cheng	Mak Wing Ting	呀 Yan
Yen Cheng	Younal Man	呂雪霏
Alan Cheung	Zoe Mui	李秋妍
Bernice Cheung	Ashley Ng	李祖光先生及李太
Candy Cheung	Becky Ng	李祖兒
Cheung Chi Shing	Bella Ng	李健樑

Grace Cheung	Conwell Ng	李愛平
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Miran cheung	Josephine Ng	杜子偉
Monica Cheung	Vivian Ng	杜汶澤 Lateshow
Cheung Yik Lam	Vivienne Ng	杜滉文
Chik Ka Fwi	Ng Ka Wo 吳嘉和	汪倩敏
Ka Man Chim	Angela Ngan	周生 Daniel
Boyle Chiu	Michelle Pam	季依樂
Helen Chiu	Rebecca Pang	東
Kylie Chiu	Kit Shek	林忠任
Dora Choi	Karan Shrinagesh	林思言
Bess Chow	Connie Shum	林思靖
Joanna Chow	Kenneth Sinn	林琪
L Chow	Jennifer Siu	邱桂枝
Louis Chow	Alice So	邵凱
Ce Ce Chu	Samantha Suen	阿 Man
Chu Siu Yuk	Timothy Sze	阿成
Evelyn Chun	Carmen Tam	香港眼科視光師學會會長伍尚舜
Carman Chung	Kay Tam	浸大同學歐陽小姐
Fyan Chung	Miki Tam	豹哥
Maria Cordero 肥媽	Jenny Tang	馬浚偉

Victor Dao 杜文德	Tinnie Tang	張兆華
Hermansjah Darsono	Tin Ye Ting	張美婷
Fok Chi Shun	Joyce Tong	張素心小朋友
Sonya Fock	Ka Leong Tong	梁思澄
Francis Fong	Charles Tsang	梁寶環
Phoenix Fu	Christine Tsang	莫志峰
Serena Fu	Mabel Tsang	郭靖妍
Yolanda Fu	Tsang Hoi Yan	陳一鋒
Agnes Fung	Carmen Tse	陳春麗
Helen Fung	Christine Tse	陳苑珊
Stephanie Fung	Krist Tseung	陳素芳
Cheri Ho	Fiona Tsui	陳運通議員
Yolanda Ho	Mancy Wan	陳嘉儀
Ivy Ho	Wang Zi Xuan	陳鳳珊
Jodie Hui	Angela Wong	陸美英小朋友
Kelly Hung KY	Anita Wong	麥凱嵐
Hung Tsz Mei	Carmen Wong	曾梓情
Pauline Ip	Cass Wong	曾翠儀
Clare Jim	Cherry Wong	曾麗珊
FatKim Kimsley	Chris Wong	程麗妍
Carly Ko	Christy Wong	馮芷晴
Ko Wing Ming	Connie Wong	黃煒廉 William

Coco Kwan	Ernie Wong	黃潔慧
Jacqueline Kwan	Esther Wong	喬寶寶
Tina Kwan	Jojo Wong	愛民宣道會麥耀安牧師
Kwan Siu Man	Karen Wong	葉思伶
Grace Kwok	Ki Wong	葉嘉敏
Terrence Kwok	Mike Wong	雷碧蘭
Kit Kwong	Nicola Wong	劉文輝
Alsa Lai	P Wong	劉婉儀
Emily Lai	Vivian Wong	劉瑞香
Kay Lai	Wendy Wong	劉鉅銓
Lai Wai Sze	Zoe Wong	潘靜儀
Anne Lam	Wong Lai Ming	蔡加讚先生, BBS
Alan Lam	Wong Nga Man	賢爸
Eliza Lam	Wong Siu Yam	鄧婉柔
Yam Lam	Wong Tsz Yan	鄧麗清
Maggie Lao	Wong Wai Lan	鄭佩君
Cookie Lau	Irene Wu	黎洪朋
Eliza Lau	Maggie Wu	盧敏怡
Elvis Lau	Pat Wu	鍾佩珠
Eric Lau	Yam Wai Man	鍾偉光
Gloria Lau	Fiona Yan 殷詠蓮	鍾華仔
Simon Lau	Thomas Yan	鍾漢森

Cathy Law	Ellen Yeh	鍾靜雯
Abbie Lee	Alice Yeung	關少卿